Banner Developer (Ellucian Banner)

The American University in Dubai invites qualified applicants to apply for the position of **Banner Developer (Ellucian Banner)**

The Banner Developer is responsible to design, develop, maintain and support the University's Ellucian Banner ERP environment and its integrations, ensuring that student, academic, finance and HR systems are reliable, secure and aligned with institutional business needs and reporting requirements.

Principal Responsibilities

- Develop, customize and maintain Banner modules (Student, Financial Aid, Finance, HR/Payroll and General) using Oracle SQL and PL/SQL.
- Gather requirements from functional offices (Registrar, Admissions, Finance, HR and others) and translate them into technical specifications and solutions.
- Design, build and support integrations between Banner and other University systems (e.g. LMS, CRM, identity management, payment gateways, data warehouse) using Microsoft .NET (C#, ASP.NET Core Web API), Banner/Ellucian Ethos APIs and batch interfaces.
- Develop and maintain .NET services and applications that read from and write to Banner, following secure coding and API standards.
- Write, tune and maintain SQL/PL/SQL packages, procedures, triggers and views, and develop operational, management, accreditation and regulatory reports and data extracts.
- Maintain Banner job submission processes, population selections, letter generation and scheduled jobs.
- Support Banner upgrades, patches and environment refreshes, including testing and coordination with Ellucian Support.
- Provide second- and third-level support for Banner, troubleshooting and resolving production issues within agreed service levels.
- Safeguard data integrity, security and role-based access, and follow the University's change management and release procedures.
- Document technical designs, code, interfaces and support procedures, and share knowledge with the IT team and functional users.
- Perform other related duties as assigned by the line manager.

Essential Qualifications and Experience

- Bachelor's degree in Computer Science, Information Technology or a related field.
- Minimum of 2 years of hands-on technical experience with Ellucian Banner, preferably in a higher education institution.
- Proven experience in Oracle SQL/PL/SQL development and Banner customization, reporting and integration.
- Minimum of 3 years of professional experience developing integrations or applications in Microsoft .NET (C#).
- Experience supporting Banner upgrades and production environments.
- Excellent written and spoken English.

Preferred Skills

- Strong technical knowledge of Ellucian Banner (Banner 9 Admin Pages, Self-Service, Banner data model and baseline processes).
- Advanced Oracle SQL and PL/SQL development and performance tuning.
- Strong Microsoft .NET development skills (C#, ASP.NET Core, Web API, Entity Framework) and connecting to Oracle databases from .NET (ODP.NET).
- Integration development using REST/SOAP web services, Ellucian Ethos, XML and JSON.
- Reporting and data tools such as Argos, Oracle BI, Power BI or similar.
- Source control and DevOps practices (Git, CI/CD).
- Analytical thinking and structured problem solving.
- Clear communication with technical and non-technical stakeholders.
- Ability to manage multiple priorities, work to deadlines and maintain confidentiality of institutional data.
- Experience with Banner 9 / Banner SaaS migration, Ellucian Experience or Ethos Integration.
- Experience with Evisions Argos, DegreeWorks or Banner Workflow.
- Experience in a UAE or regional higher education institution, including familiarity with CAA and Ministry of Higher Education data reporting.
- Ellucian individual badges (e.g. Technical pathway – Ethos, or Banner functional pathway) at Proficiency level or above.
- Arabic language skills.

Applications will be accepted and evaluated until this position is filled.

Preference will be given to candidates who are already located in the UAE.

Interested applicants must submit the following requirements via email to recruitment@aud.edu. Please state the title of the position as the subject of the email

- Cover letter
- Updated CV
- Contact information of three (3) academic/professional references

No telephone calls please.
While we thank all applicants for their interest, only those under consideration will be contacted for a follow-up interview.