

Cat A - NAS - RN Network + Medcare Group + American Hospital Group + Al Zahra Hospital

BENEFITS PROPOSED	DESCRIPTION
Health Insurance	
Maximum Annual Aggregate Limit (Per Person Per Year)	Covered up to AED 250,000/-
Geographical Area of Cover	UAE only
Territorial Limit in case of emergency in-patient treatment while traveling for a period not exceeding 90 days	UAE, Arab Countries, South East Asia, Philippines, Korea & Srilanka
	As per policy limitations
Group Scheme	The policy covers Students only
	Voluntary Selection not allowed
	All members to be covered must have UAE valid residence visa & must be permanent residents of UAE
	This plan is not applicable for Abu Dhabi/Al Ain visa holders
Pre- Existing and/or Chronic Conditions	Covered up to AED 150,000/-

In-Patient & Day Care Healthcare Services

Subject to prior approval		
In-Patient Accommodation, subject to prior approval	Private room	
Tests, diagnosis, treatments and surgeries in hospitals for non-emergency medical cases, subject to prior approval	Covered	
Healthcare services for emergency cases	Covered	
Transportation services for medical emergencies inside the Emirate of Dubai by a Licensed Ground Ambulance service	Covered, if followed by an inpatient admission	
Accommodation for a person accompanying an insured child up to 16 years of age	Covered	
Accommodation of an accompanying person in the same room in cases of critical condition as per recommendation of attending physician, subject to prior approval	Covered	
Hospital Cash Benefit if Inpatient Treatment is received free of charge in a Government Hospital (Limited to maximum of 20 days)	Covered up to AED 300/-, no other benefit will be payable In respect of the period for which the cash benefit has been claimed.	



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Out Patient Services	
Physician Consultation	Covered subject to 20% co-insurance with a maximum deductible AED 75/- Deductibles for follow-up visits with the same doctor for the same medical condition not applicable within network within 7 days from the date of first visit.
Laboratory tests services	Covered subject to 10% co-insurance
X-ray, MRI, CT Scan, Ultra Sound and Endorscopy diagnostic services	Covered subject to 10% co-insurance
Pharmaceuticals Subject to prior approval for prescriptions which exceed AED 700/-	Covered subject to 10% co-insurance
Physiotherapy Subject to pre-authorization	Covered maximum up to 20 sessions per person per year
Other Benefits	
Maternity	Covered as per attached Maternity Cover Benefits
New Born Cover (if the delivery is in UAE)	Covered for 30days from birth.
Coverage of a pregnant female is extended by the insurer to provide the same benefits for a new born child of that female for a period up to 30 days from its date of birth. This cover is provided regardless of whether or not the new born is eventually enrolled as a dependent member under the insurer's policy	BCG, Hepatitis B and neo-natal screening tests (Phenylketonuria (PKU), Congenital Hypothyroidism, sickle cell screening, congenital adrenal hyperplasia)
Dental	Not covered
Emergency Dental treatment due to accident (treatment of accidental injuries to sound natural teeth through violent external means within 7 days of the accident)	Covered
Optical	Not covered
Recipient Organ transplantation service, excluding any charges related to Donor	Covered
Travel Expenses	Travel expenses for the insured to Home country for a medically indicated inpatient preapproved treatment when the cost difference does have a serious impact/ (Cost in Home Country <50% of UAE R and C network rates) Limited to following • One Return Air Ticket to Beneficiary only
	Case preapproved and referred by AIAW



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	 Cost of the treatment in home country should be less than 50% of the applicable network rate 		
Alternative Medicines	Covered as per attached Alternative Benefits		
Vaccination Covered as per MOH schedule *Prior Approval is required for Free Access facility	Covered		
Covid 19 Cover	Covid 19 test cover for asymptomatic patients will be subject to results as Screening tests are not covered under the policy. In case of Positive test results, tests and treatment will be covered under the policy within UAE		
Work related Accidents/ injuries	Not covered		
Preventive services covered for members over 18 years of age	Diabetic Screening:		
*Prior Approval is required for Free Access facility	Fasting Blood Sugar and HBA1C tests are covered once a policy year for eligible members		
Cancer Screening and treatment (breast, cervical & colorectal)	Covered as per the guidelines laid out in the Cancer support program defined by DHA		
Hepatitis C Virus Screening and treatment	Covered as per the guidelines laid out in the Hepatitis C support program defined by DHA		
Excluded healthcare services except in cases of	Excluded healthcare services except in cases of medical emergencies		
Diagnostic and treatment services for dental and gum treatment	Covered, subject to 20% coinsurance		
Hearing and Vision aids, and vision correction by surgeries and laser	Covered, subject to 20% coinsurance		
Claims Settlement Terms			
Network			
Within UAE :	100% of actual covered cost		
Outside UAE within territory of coverage :	Approval for free access will be maximum up to 100% of applicable UAE Network rates		
Reimbursement (Non Network)			
Within UAE:	80% of actual covered cost subject to maximum of 80% of Applicable UAE Network rates		
Outside UAE within territory of coverage :	100% of actual covered cost subject to maximum of 100% of Applicable UAE Network rates		
UAE Government hospitals:	100% of actual covered cost subject to maximum of 100% of Applicable UAE Network rates		
The insurance will be linked to Emirates ID and n to be provided along with other mandatory requ	o physical cards will be issued. Therefore, Emirates ID is mandatorily irements of DHA		
Telehealth services	List of providers attached		



MATERNITY COVER (IN & OUT PATIENT)

(Inpatient Maternity Treatments are subject to Prior Approval)

Cover	Limit & Benefits
Inpatient & Outpatient coverage includes:	Normal Delivery expenses are covered up to a sub limit of:
	Cat A : AED 7,000/- Medically necessary Caesarean Section, complications and for medically necessary termination are covered up to a sub limit of :
	(All limits include co-insurance)
	Cat A : AED 10,000/- Any Medical Emergency expenses related to Maternity will be covered up to a sublimit of AED 150,000
 Pre & Post natal treatments 	Out Patient eligible Maternity expenses are covered up to Annual limit
✓ Normal delivery	
✓ Medically necessary	10% copayment applicable on all Maternity treatments including out- patient Maternity consultation (no Deductible applies)
Caesarean Section	Maximum Out-patient visits to Network providers as follows: Cat A : 10 visits
 Maternity related Complications 	 The following screening tests are covered as per DHA Antenatal care protocol:
 ✓ Medically necessary legal terminations 	 FBC and Platelets Blood group, Rhesus status and antibodies VDRL
	 MSU & urinalysis Rubella serology
	 HIV Hepatitis C offered to high risk patients, where recommended CTT if high risk where recommended
	 GTT, if high risk, where recommended FBS, Random s or A1c for all due to high prevalence of diabetes in UAE
	 Ultrasonography:
	Cat A : 10 scans Any other tests as per DHA antenatal care protocols
	I members under the scheme and not selectively

Compulsory to enroll all members under the scheme and not selectively.



ALTERNATIVE MEDICAL TREATMENT COVER

Cover to include the following alternative medical treatments:

- Acupuncture
- Herbal Treatment
- Chiropractic treatment
- Osteopathy
- Chiropody
- Ayurvedic treatment
- Homeopathy

Deductible	:	20% of claimed amount with a minimum of Dhs 100 per claim.
Claims Settlement	:	Only on a reimbursement basis on submission of all original documents (claim form & receipts)
Annual Limit per person	:	Cat A - Covered up to 2,500 per person/year



UAE VACCINATION SCHEDULE

Period	Vaccination	
Birth	BCG	
	Hepatitis-B	
End of month 2	Pentavent (Diphtheria, Pertusis, Tetanus, H.influenza-B, Hep-B) 1	
	Inactivated poliovirus vaccine 1	
	Pneumoloccal Conjugate Vaccine 1	
	Rotavirus 1, 5	
End of month 4	Pentavent (Diphtheria, Pertusis, Tetanus, H.influenza-B, Hep-B) 2	
	Oral Polio 2	
	Pneumoloccal conjugate vaccine 2	
	Rotavirus 1, 5	
	Pentavent (Diphtheria, Pertusis, Tetanus, H.influenza-B, Hep-B) 3	
	Oral Polio 3	
End of month 6	Pneumoloccal Conjugate Vaccine 3	
	Rotavirus 5	
End of month 12	MMR (Measles, Mumps, Rubella) 1	
	Varicella	
End of month 18	Tetravent (Diphtheria, Pertusis, Tetanus, H.influenzae-B)	
	Oral Polio 4	
	Pneumococcal Conjugate Vaccine 4	
5 – 6 years	DPT (Diphtheria, Pertusis, Tetanus)	
	Oral Polio	
	MMR (Measles, Mumps, Rubella)	
	Varicella	