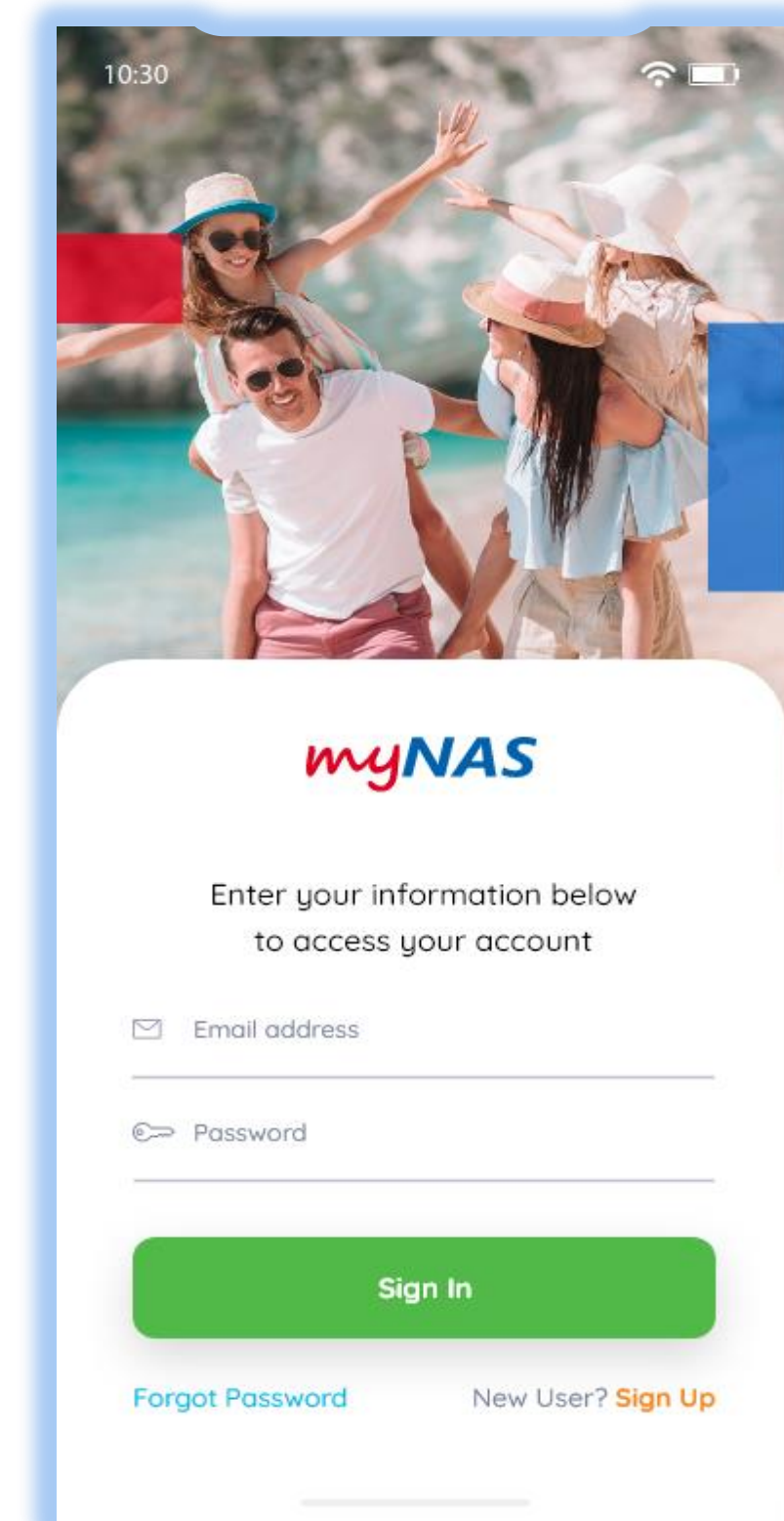
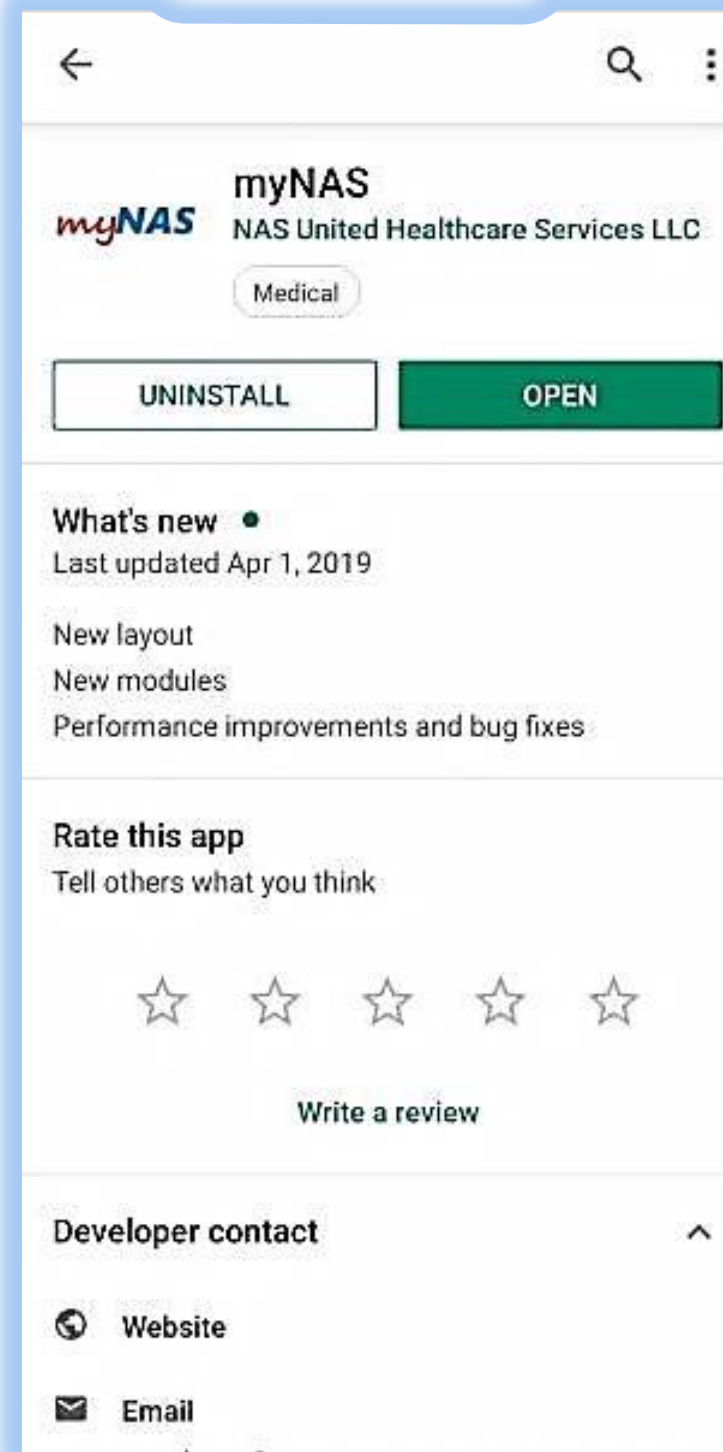
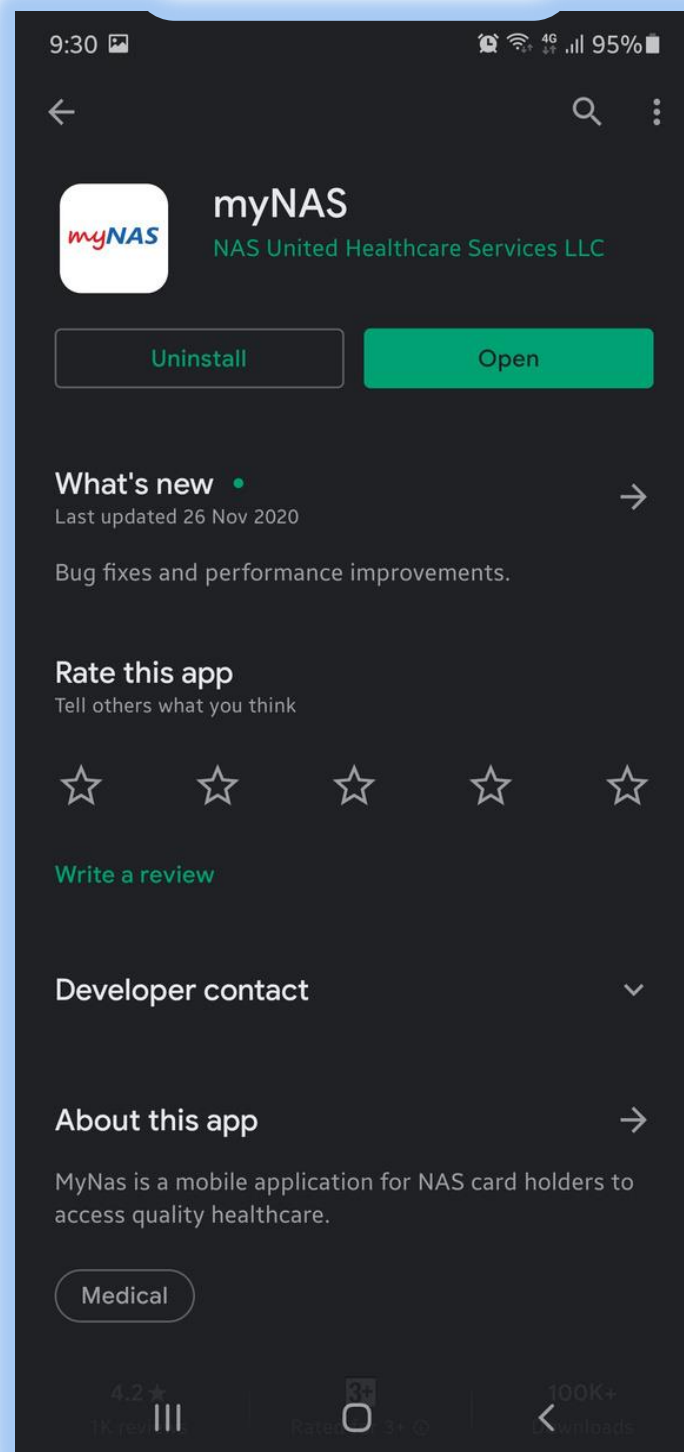




myNAS Mobile Application





Download via
Android or IOS

10:30

← Sign Up

Country ▾

Register by ▾

Card No. or Emirates ID

Date of birth

Email

Re-enter Email

Mobile No.

Password

Re-enter Password

Activation code Terms & Conditions

Sign Up



10:30

× Enter Code

Registration completed successfully, please be informed that you have to enter the activation code that was sent to you by Email in order to activate your account.

Activate

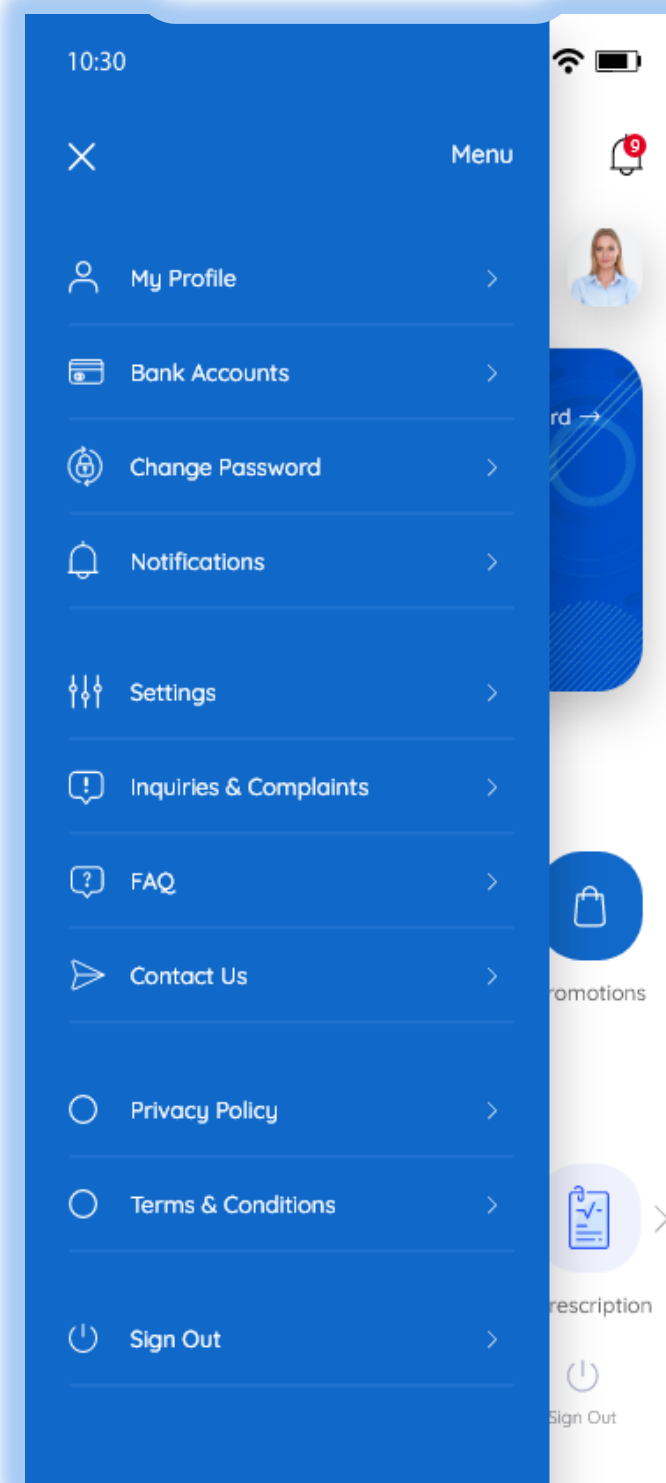
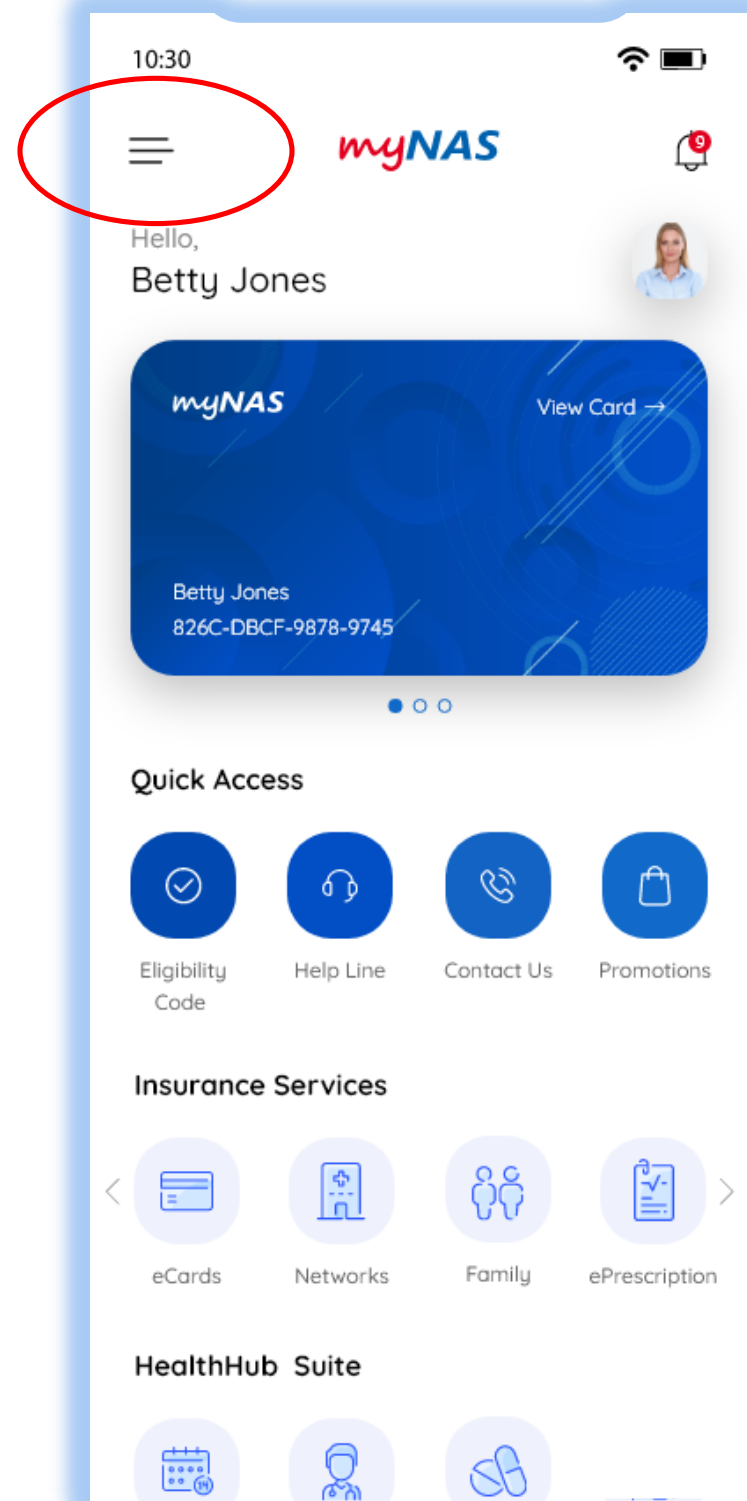
Did not receive the code? [Re-send](#)

< > Done

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	⌫

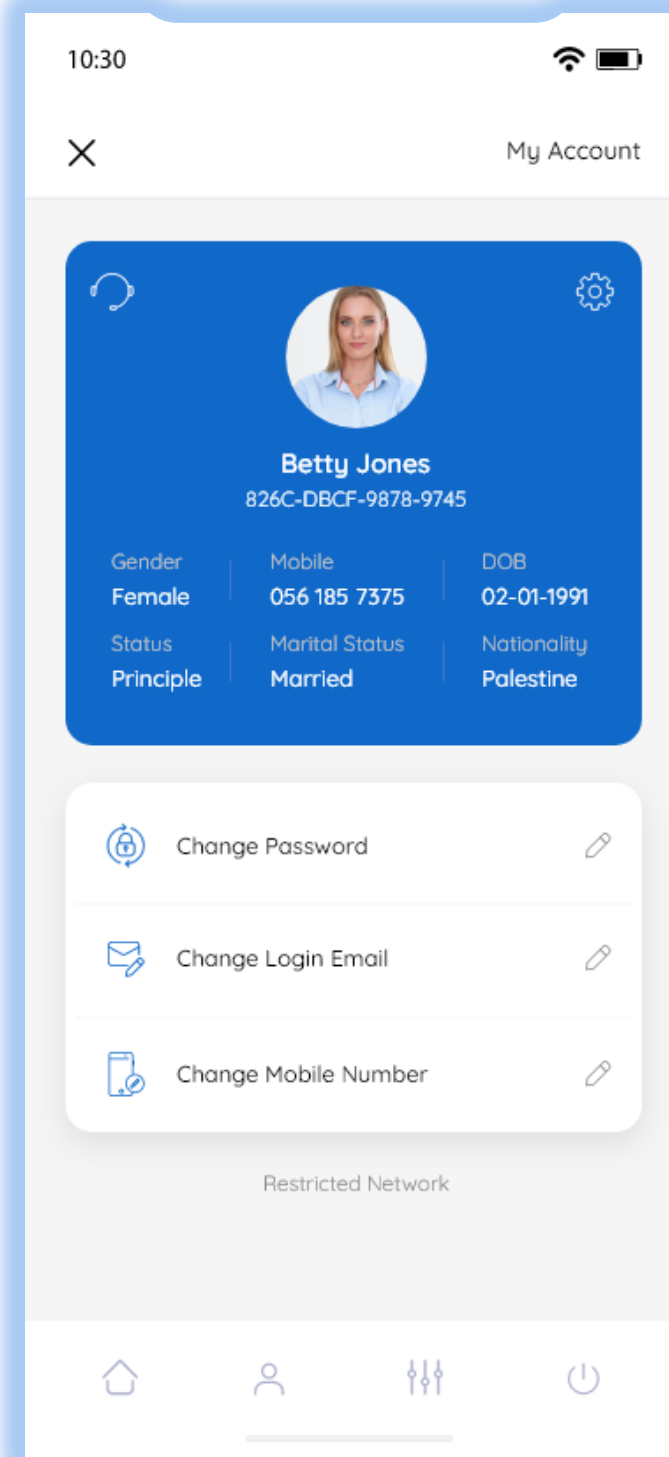
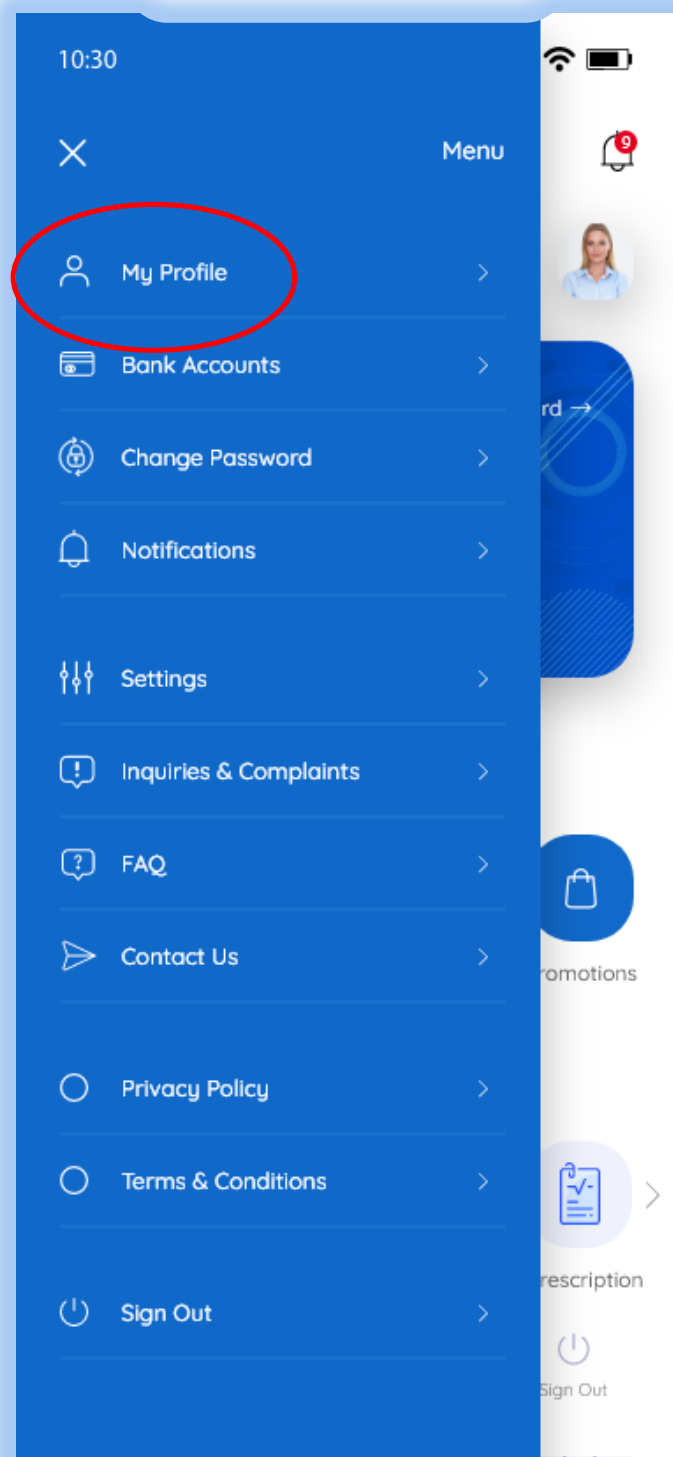
Sign-up

Use the Emirates ID or the medical card number to sign up, this is available for all members above 18 years of old



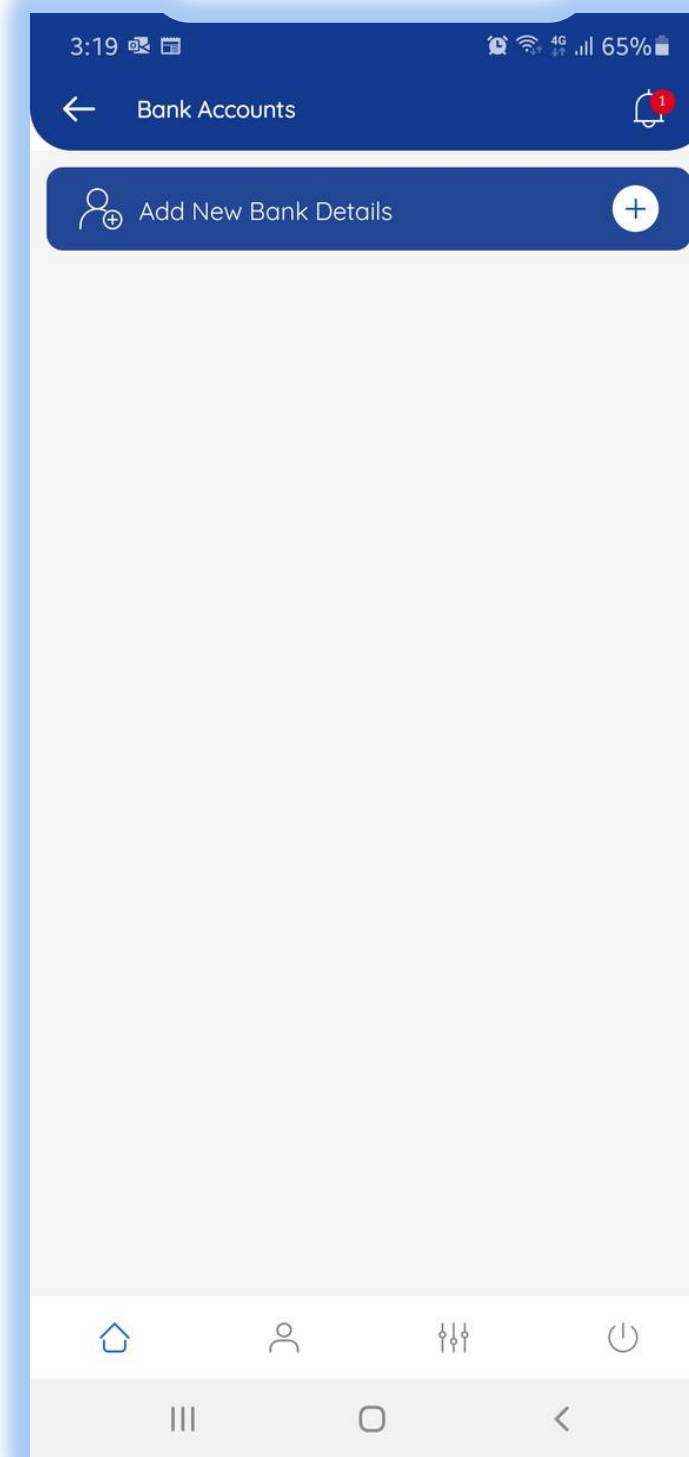
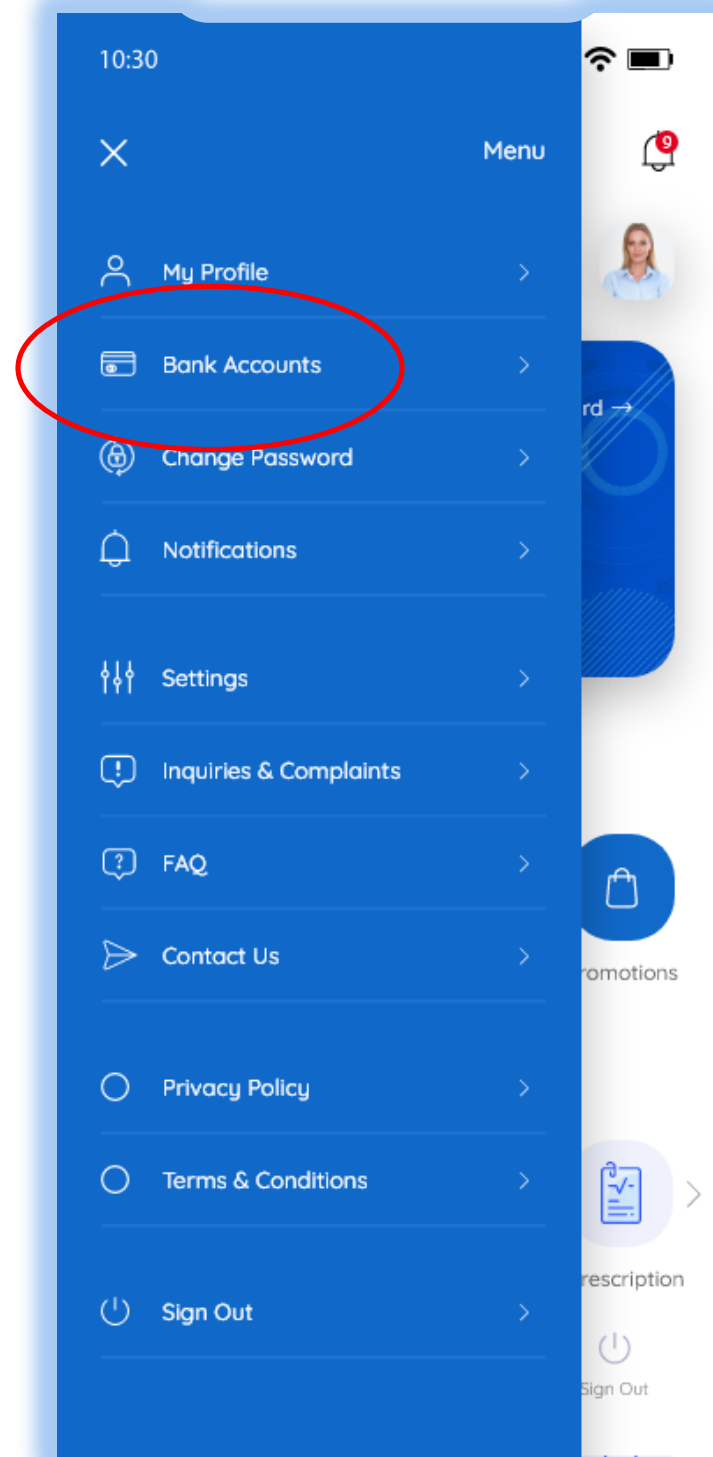
Menu

The menu allows members the access to their profile, Notifications and Settings



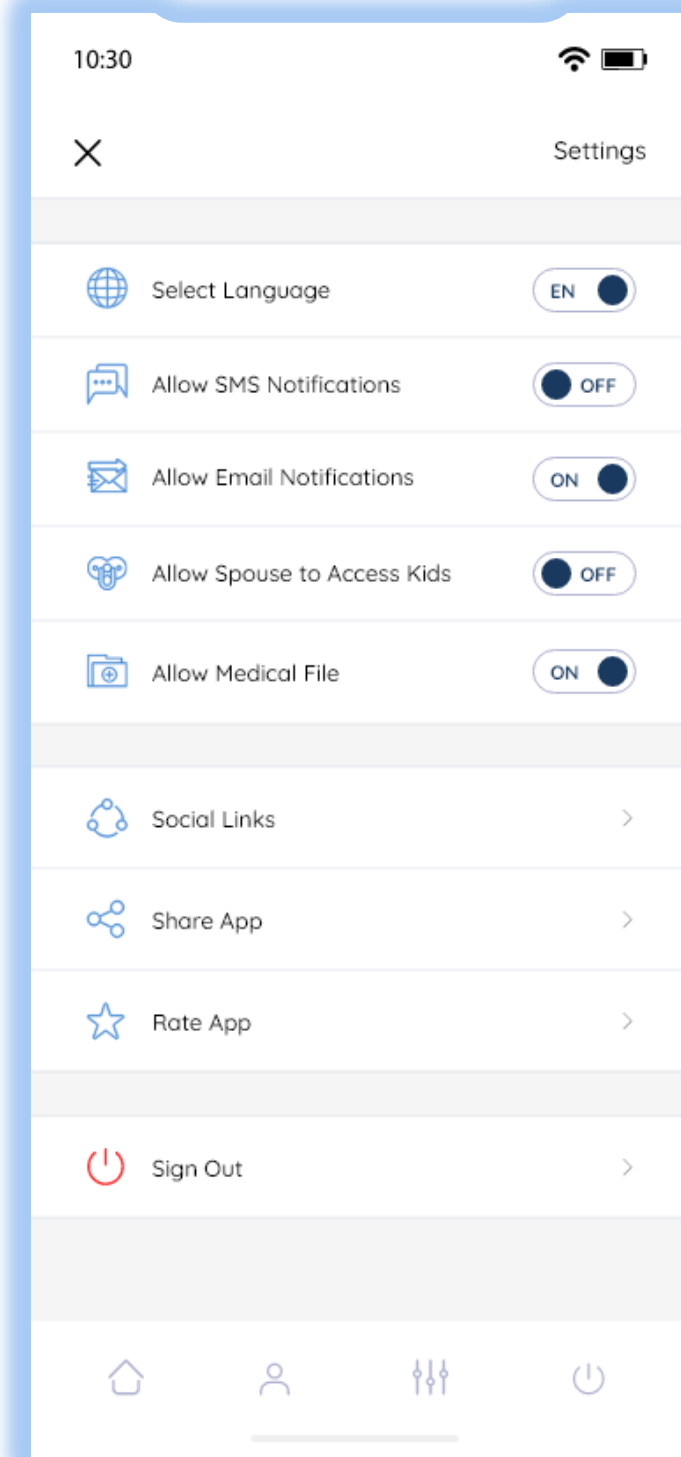
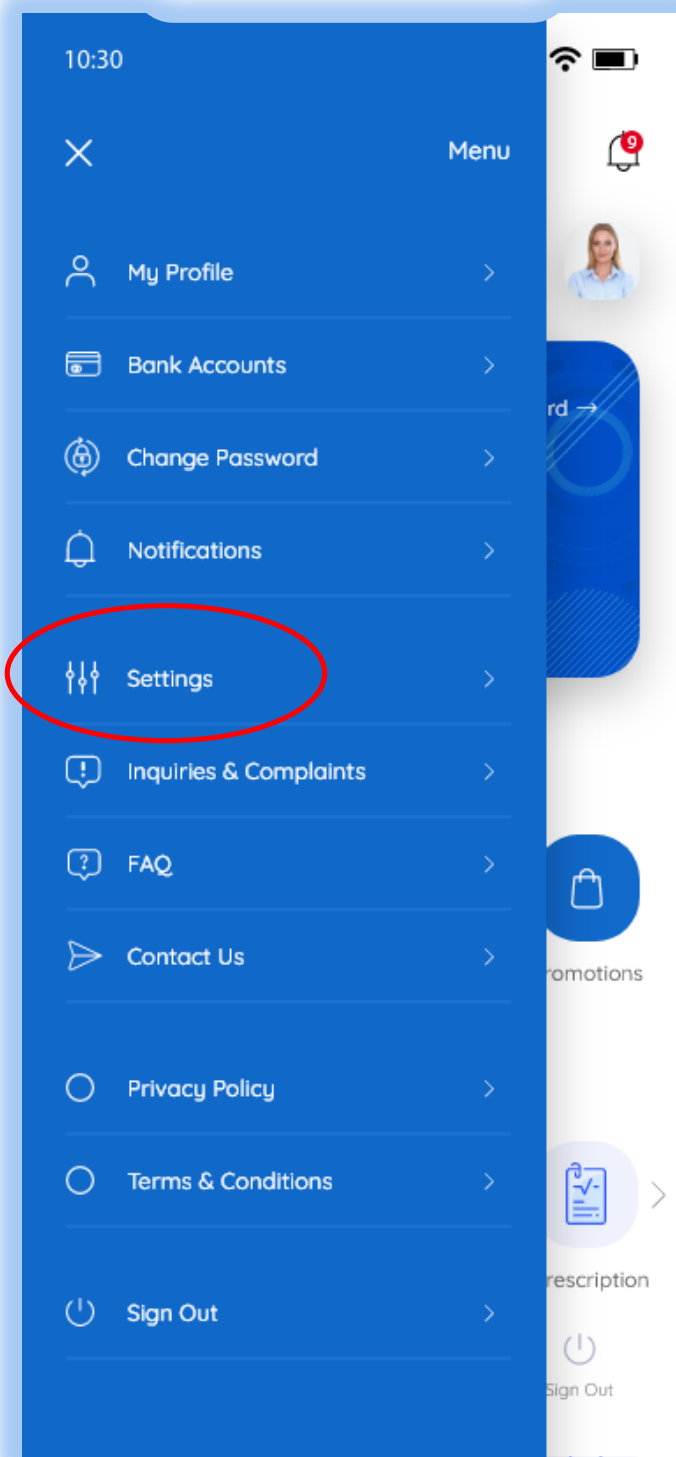
My Profile

Members can find the details related to their policy, in addition to the option of updating the login credentials and mobile number



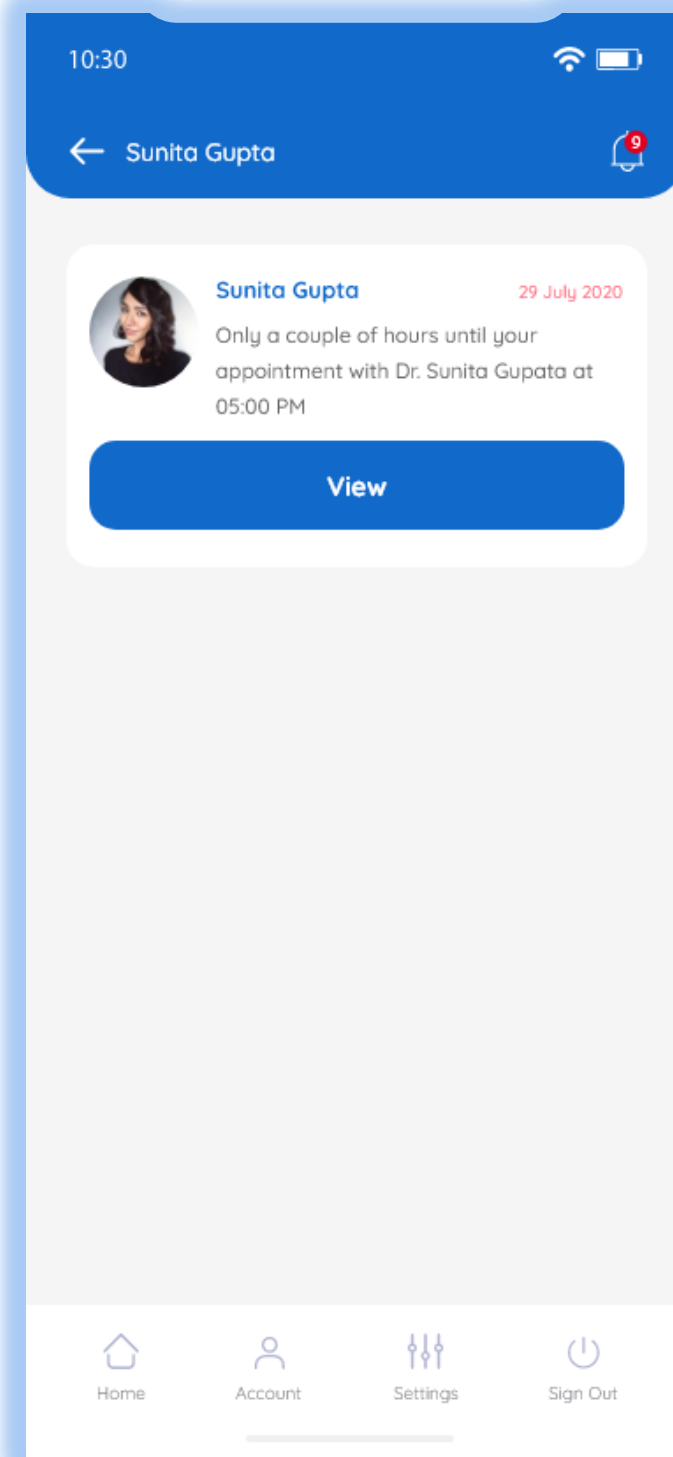
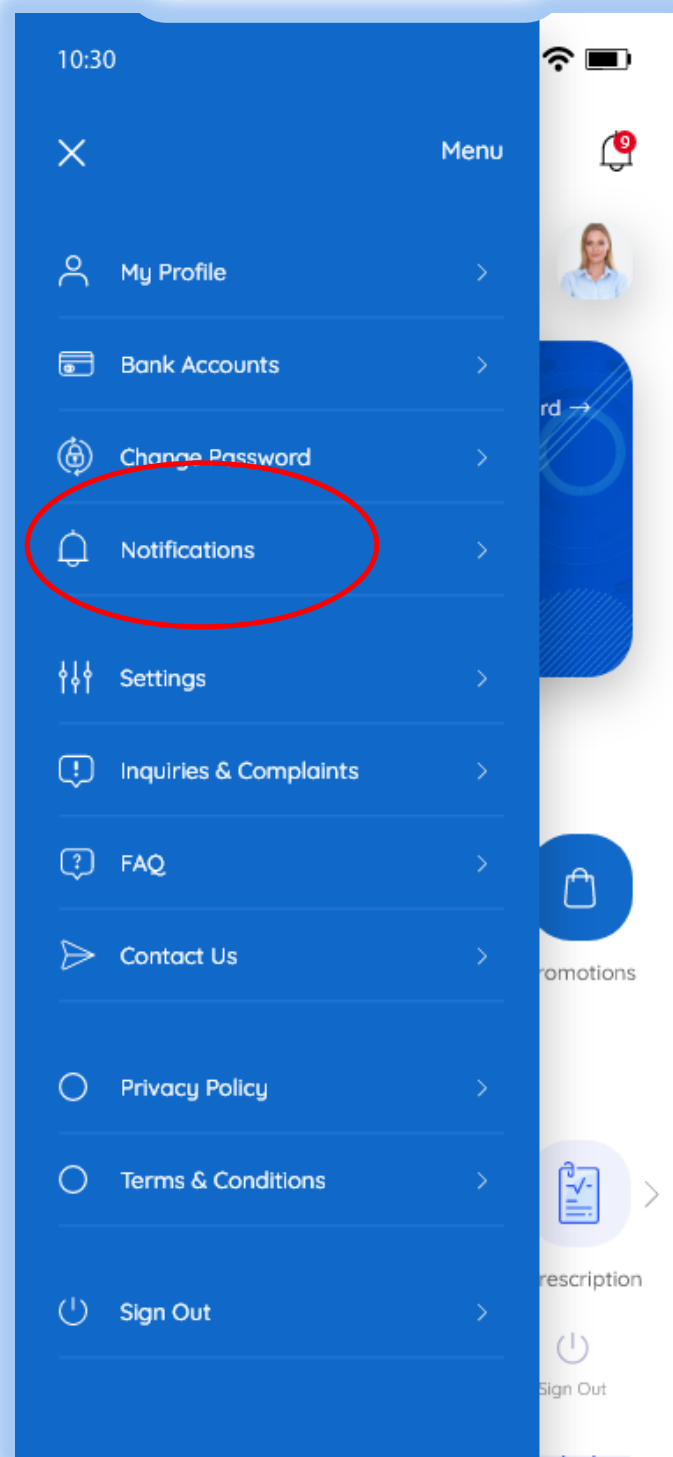
Bank Accounts

Update your bank details and keep them saved for seamless transactions. The members may consult with their HR in case this feature is not enabled



Settings

Select your preferred Language, control your notification settings and the access to the dependents medical files from the settings tab

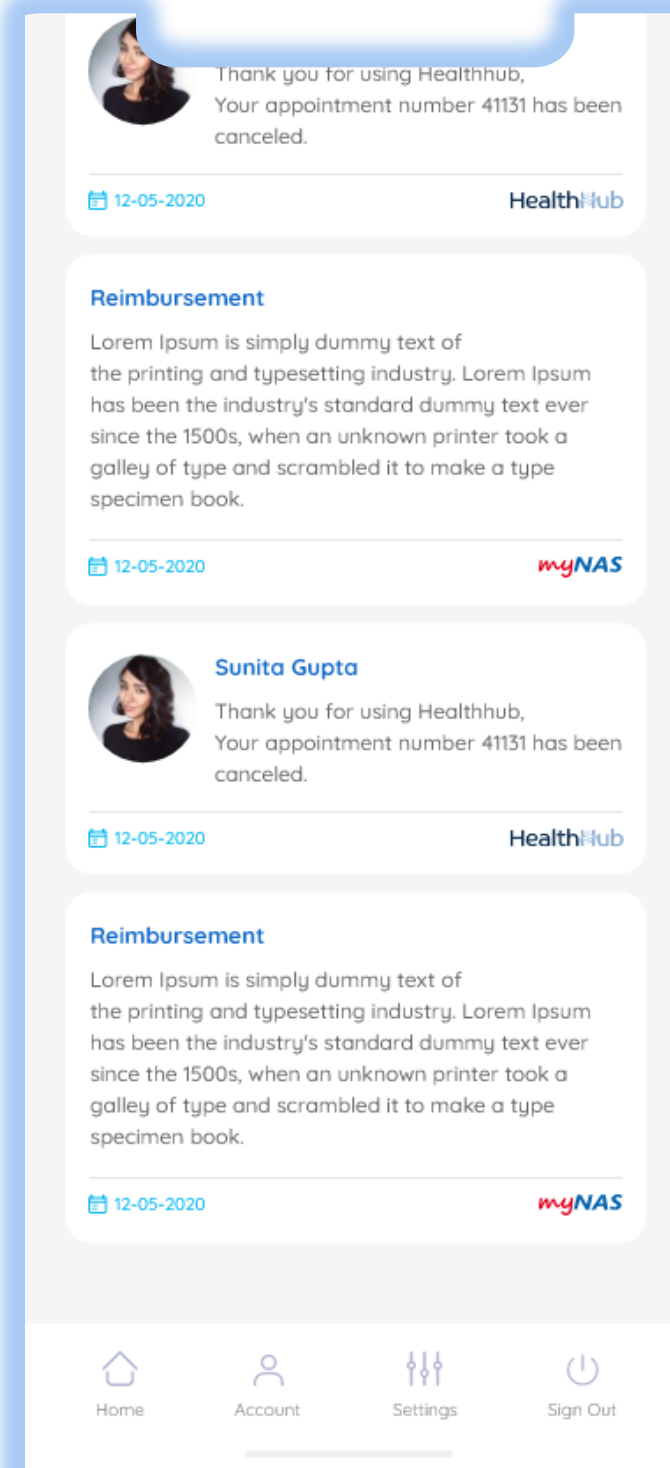


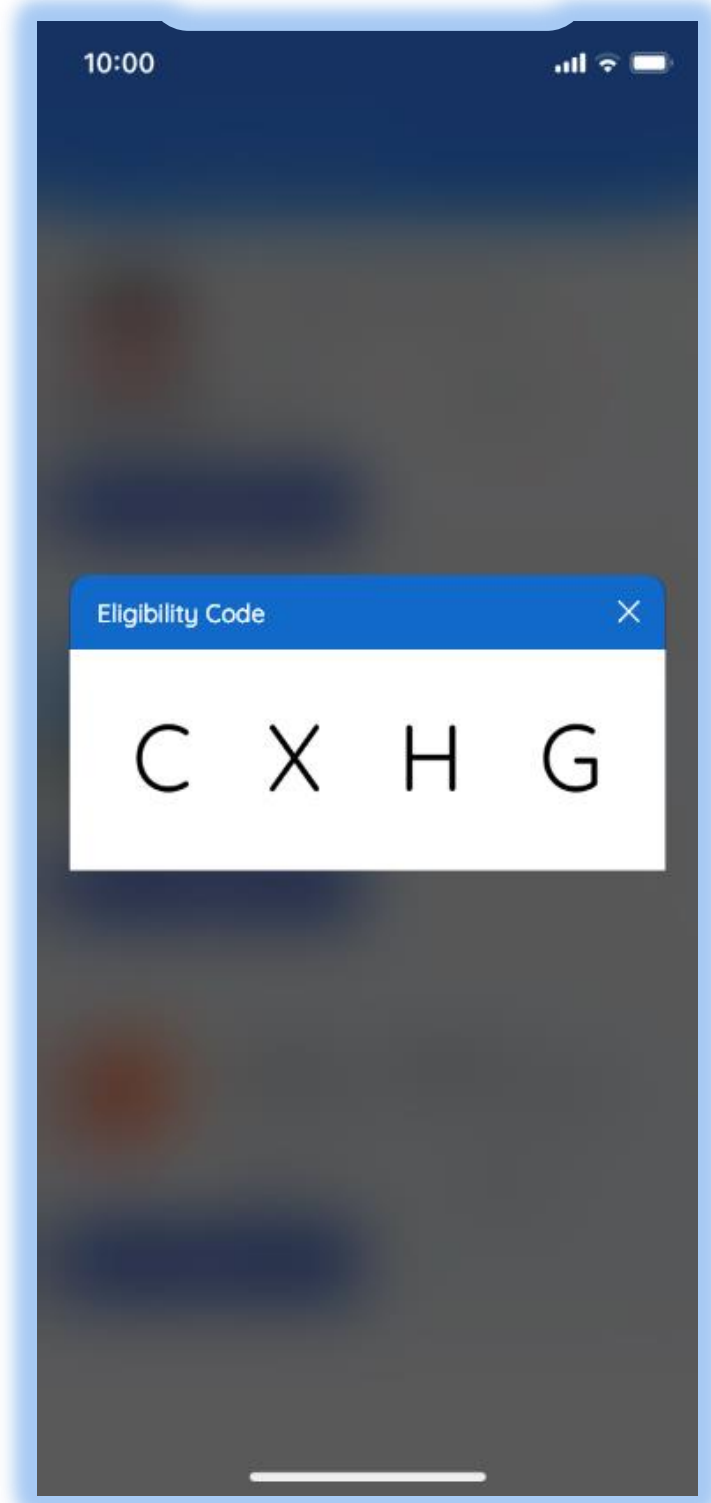
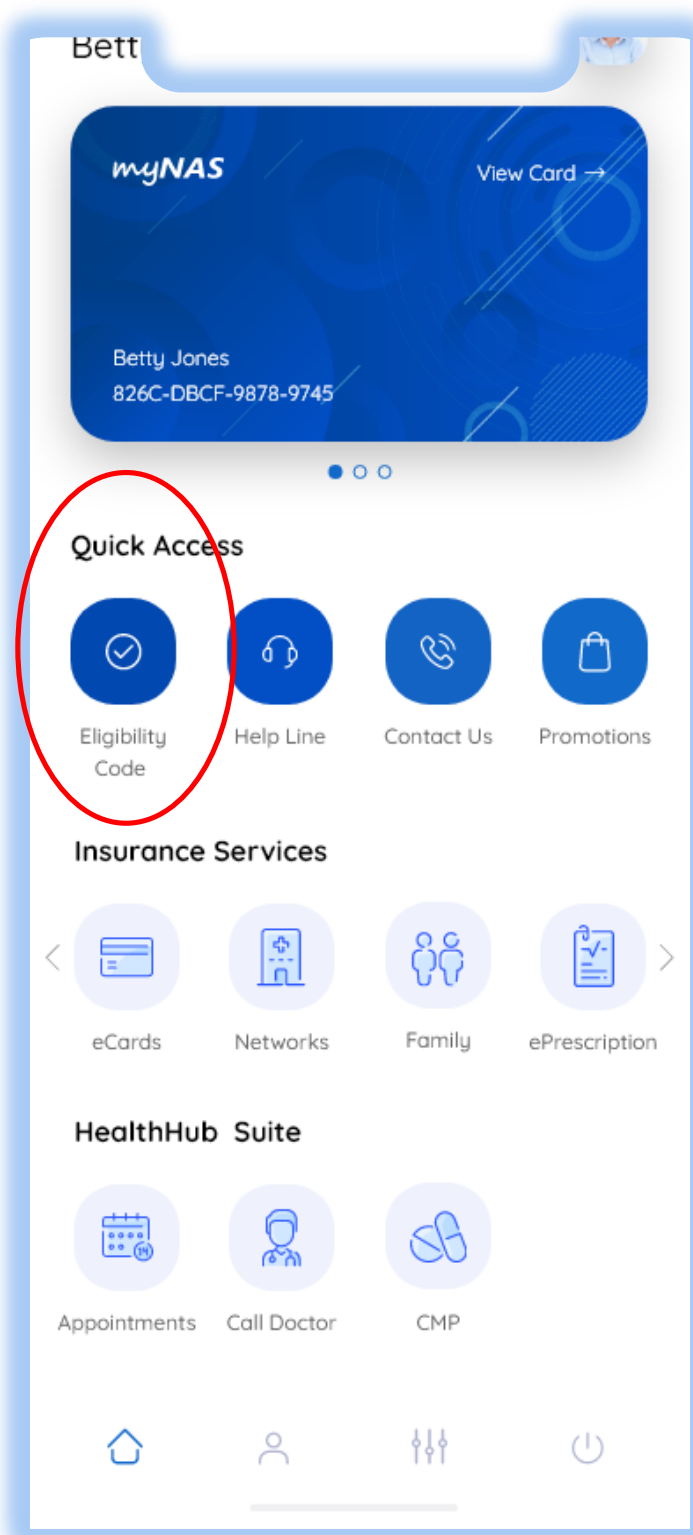
Notifications

The notifications tab helps members keep track of all the interactions between the providers and NAS, whether approvals, Medications or Claims requests

Notifications

Once a provider sends NAS a request, the member will automatically receive a notification with brief details of the request, same applies when NAS responds to the provider. This feature is helpful when members are awaiting to see doctors or availing their medications.





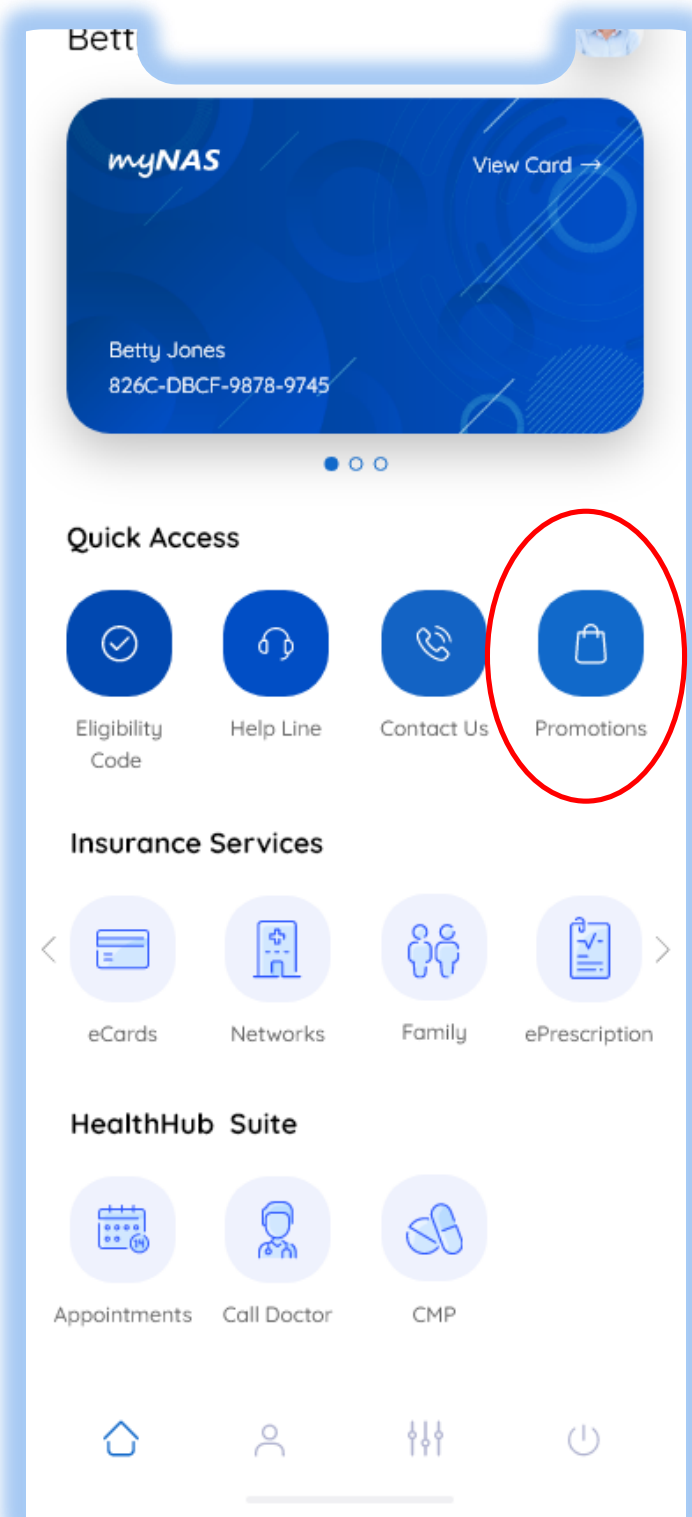
Eligibility Code

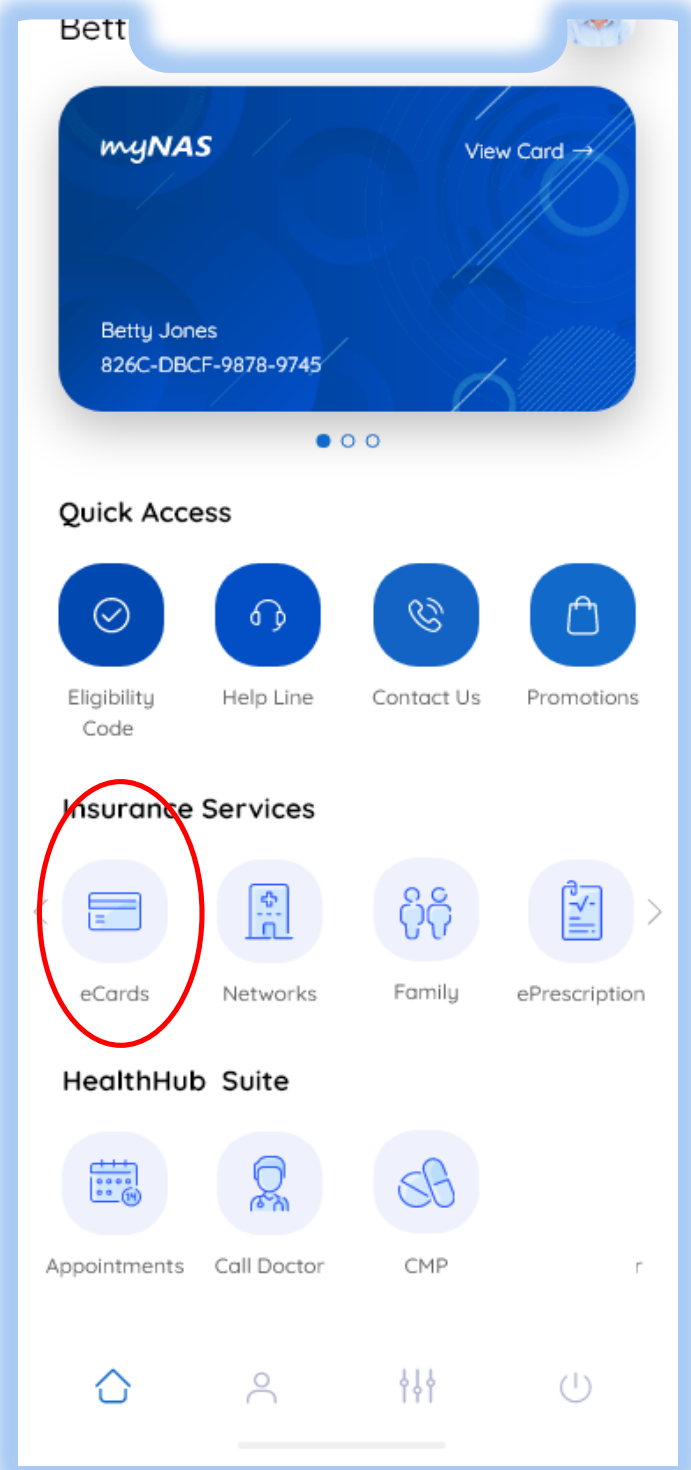
This new and interesting feature is found in the main page, upon clicking on the button a unique 4 Alpha-numeric code will be generated.

This code acts as an alternative to the Emirates ID or medical card, allowing the provider to easily do the eligibility check and start the process.

Promotions

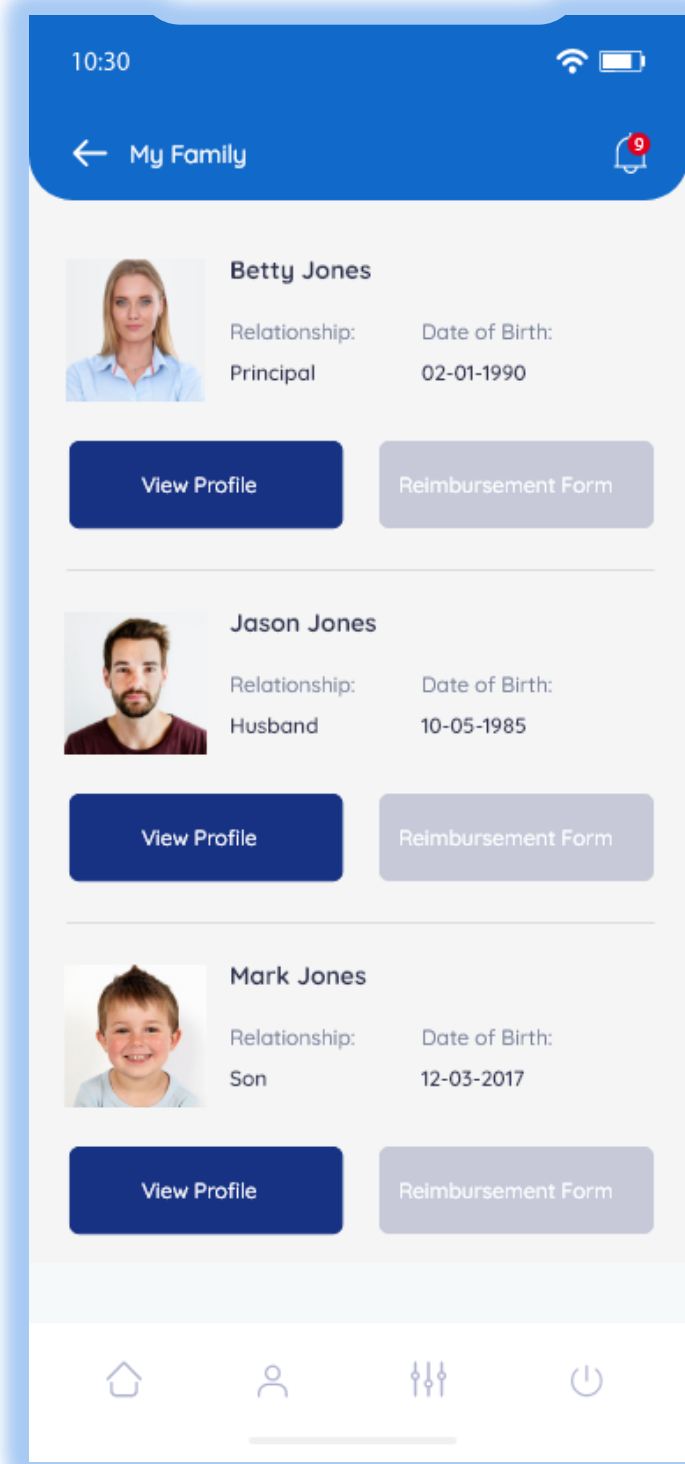
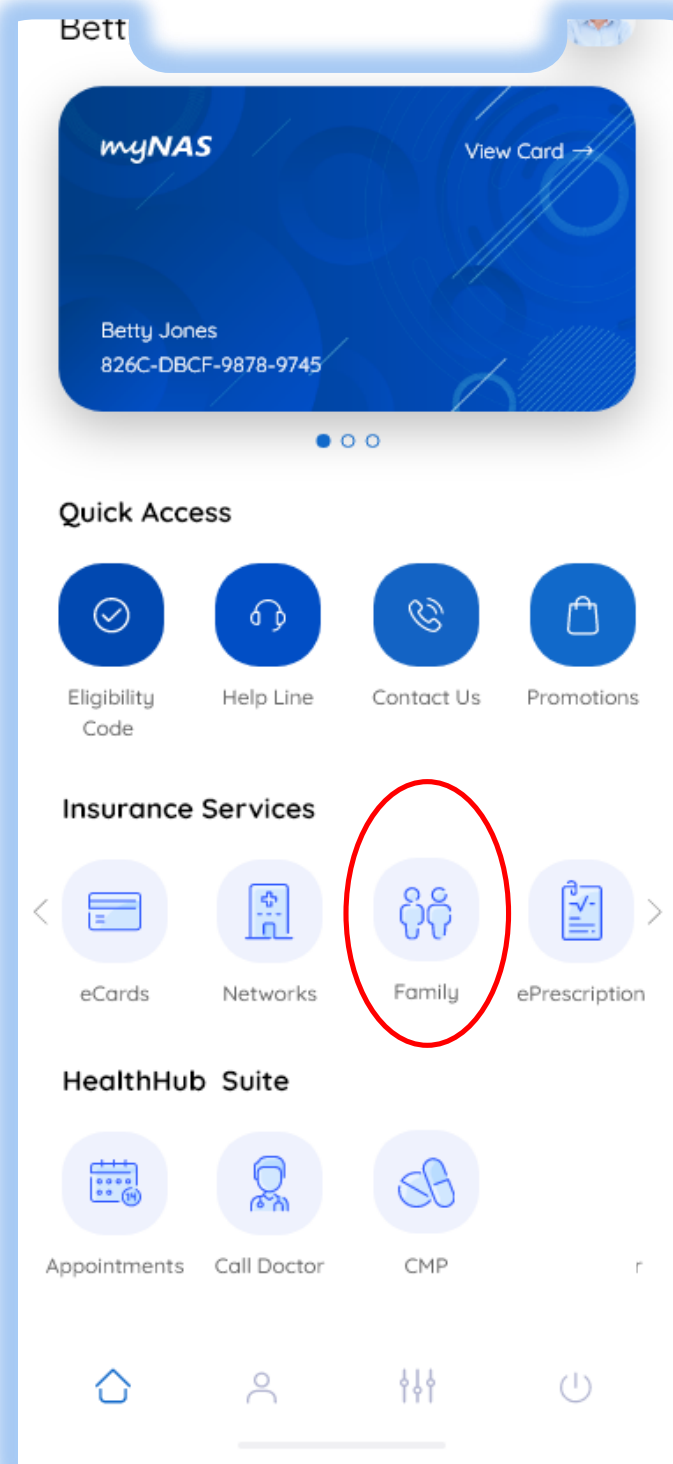
The members can now enjoy the discounted promotions and offers received from our provider partners easily accessible through the Promotions tab in the landing page





eCards & My Family

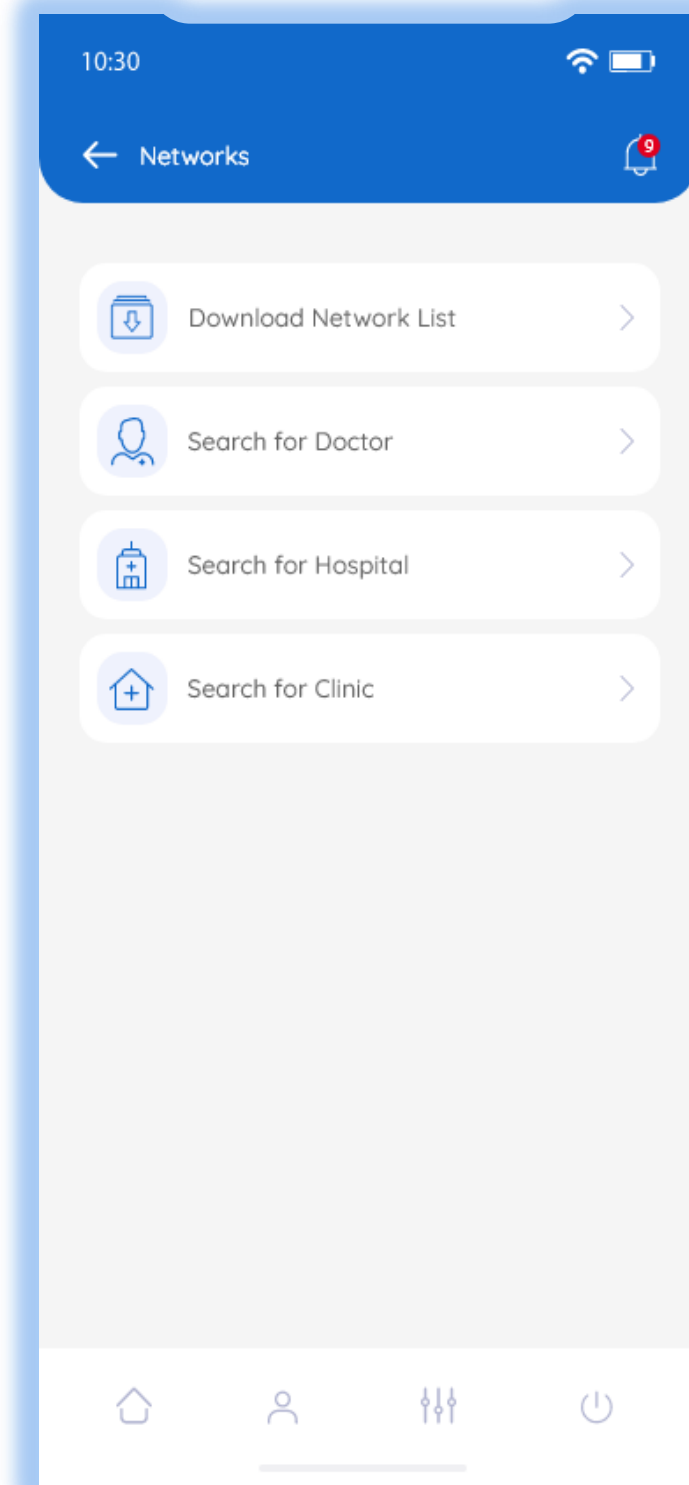
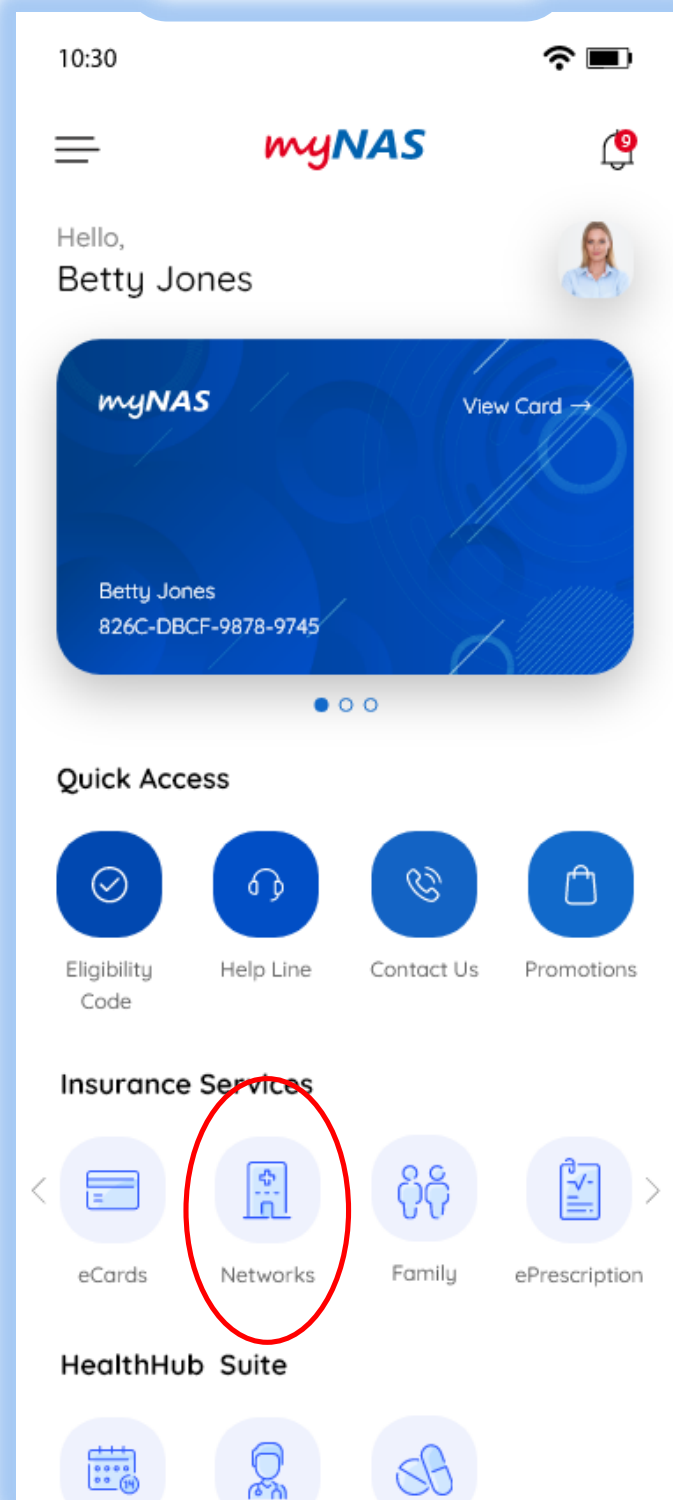
Access the eCards of you and your dependents straight from the eCards tab, you may also download them in your photos gallery for the ease of access or share them through different platforms



eCards & My Family

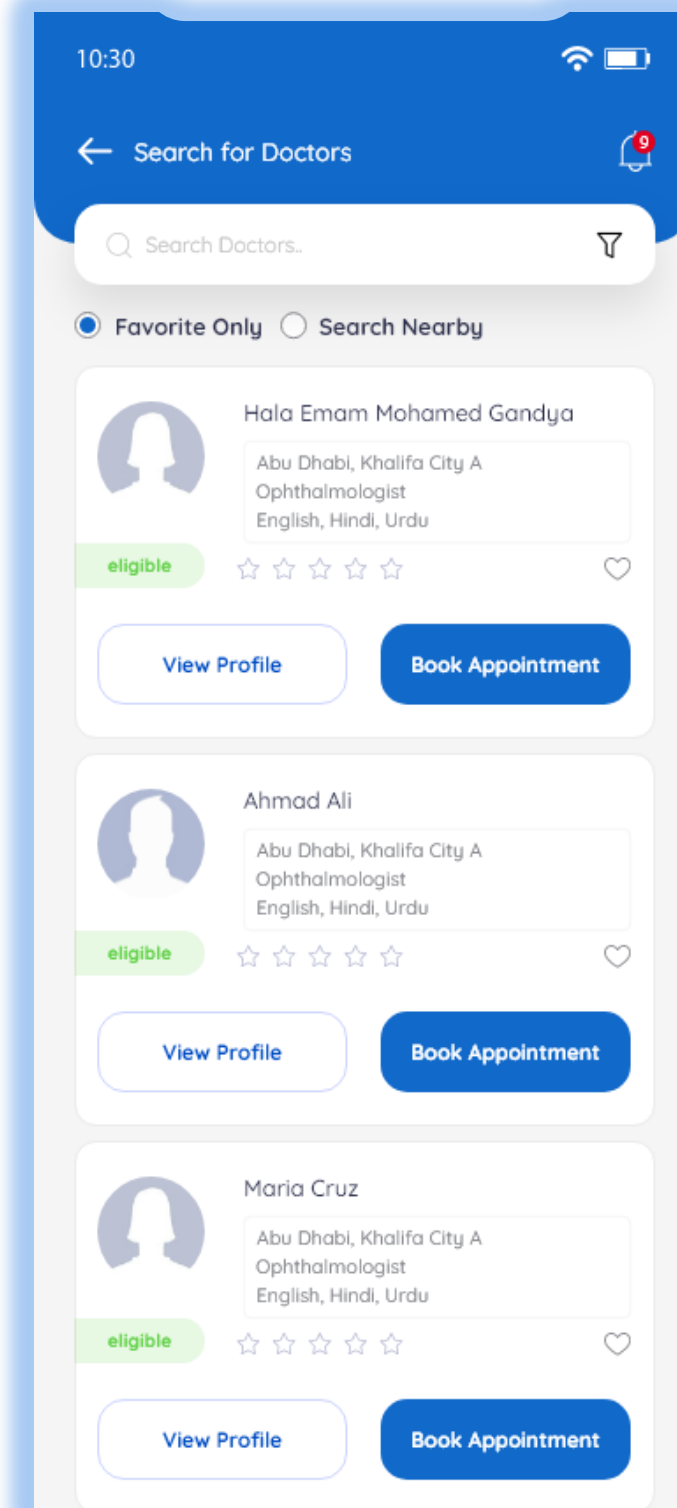
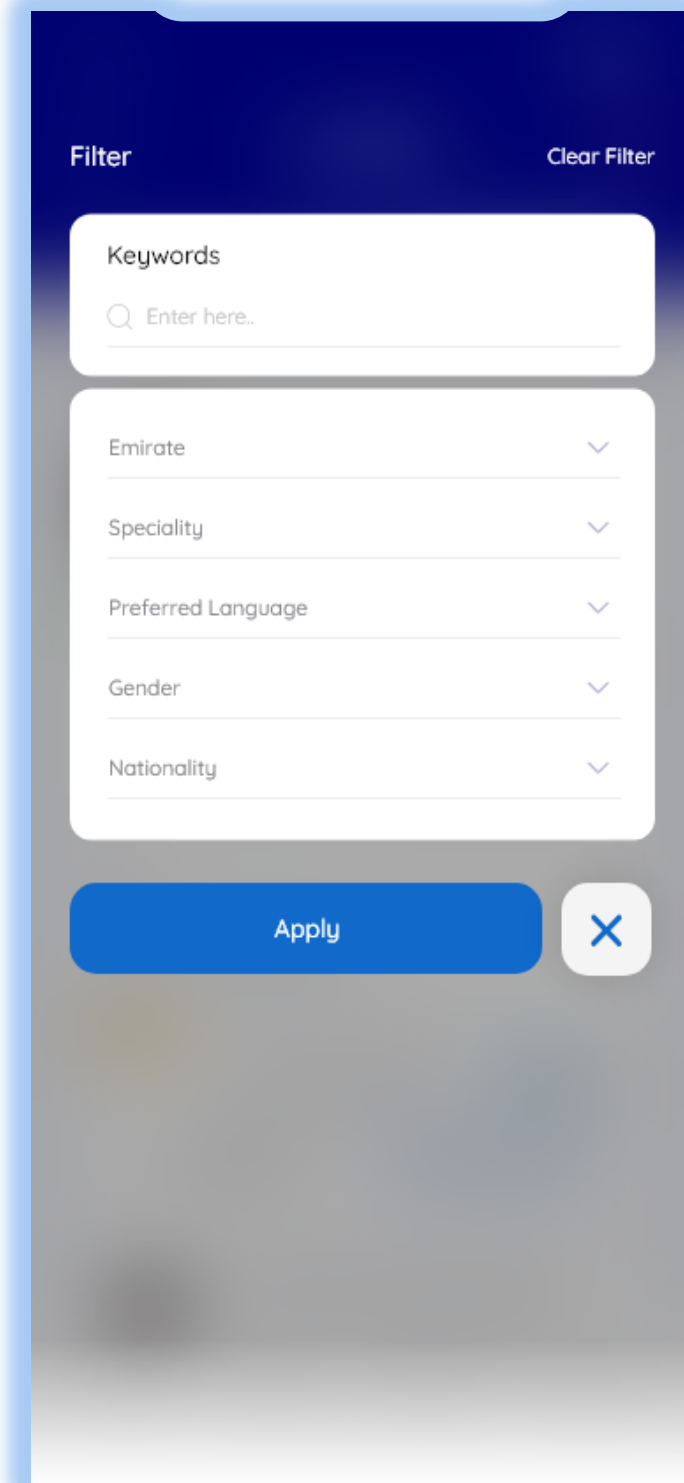
View the details of the family listed under you and check the details of their claims

Note: The Principal can only view the claim details/submit claims on behalf of dependents below 18 years old, older dependents may create their own profiles and allow the principal the access from the settings



Networks

The search feature in the Networks tab makes it easier for members to locate their preferred doctor, provider or look for the availability of certain specialties within their network

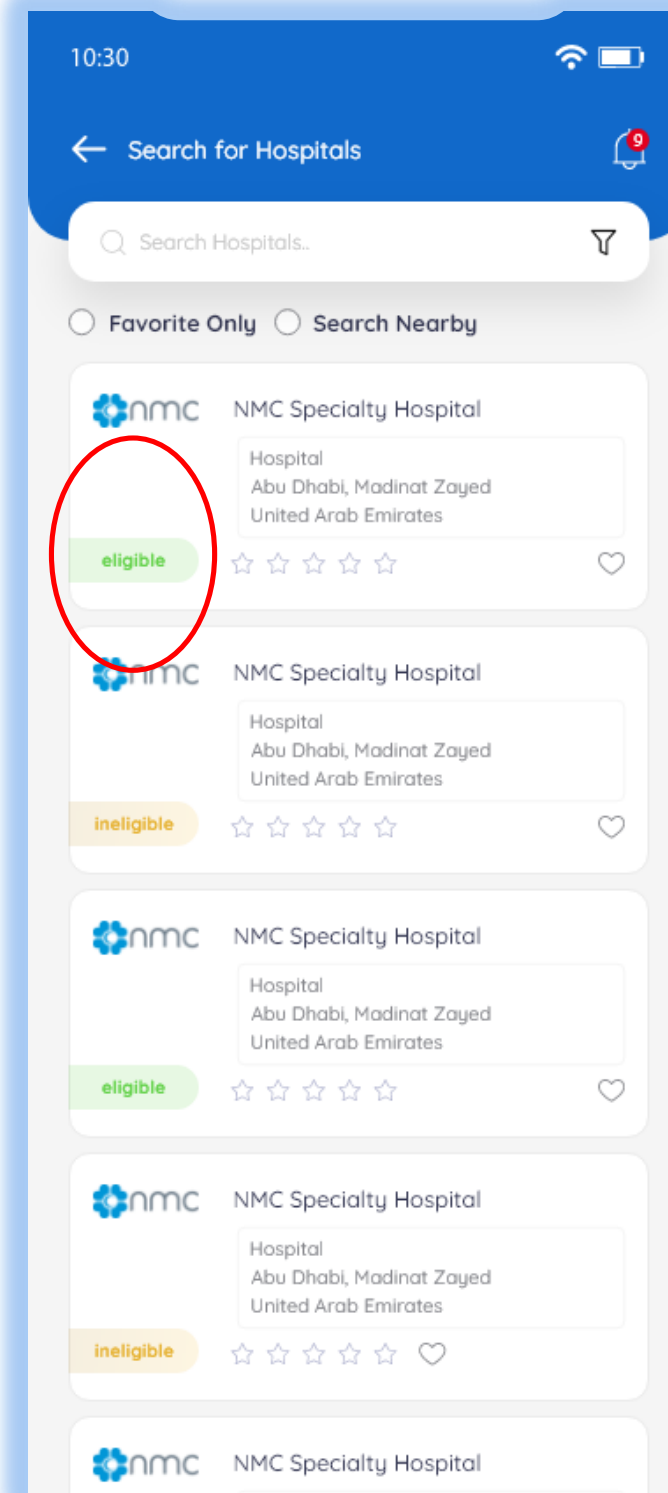
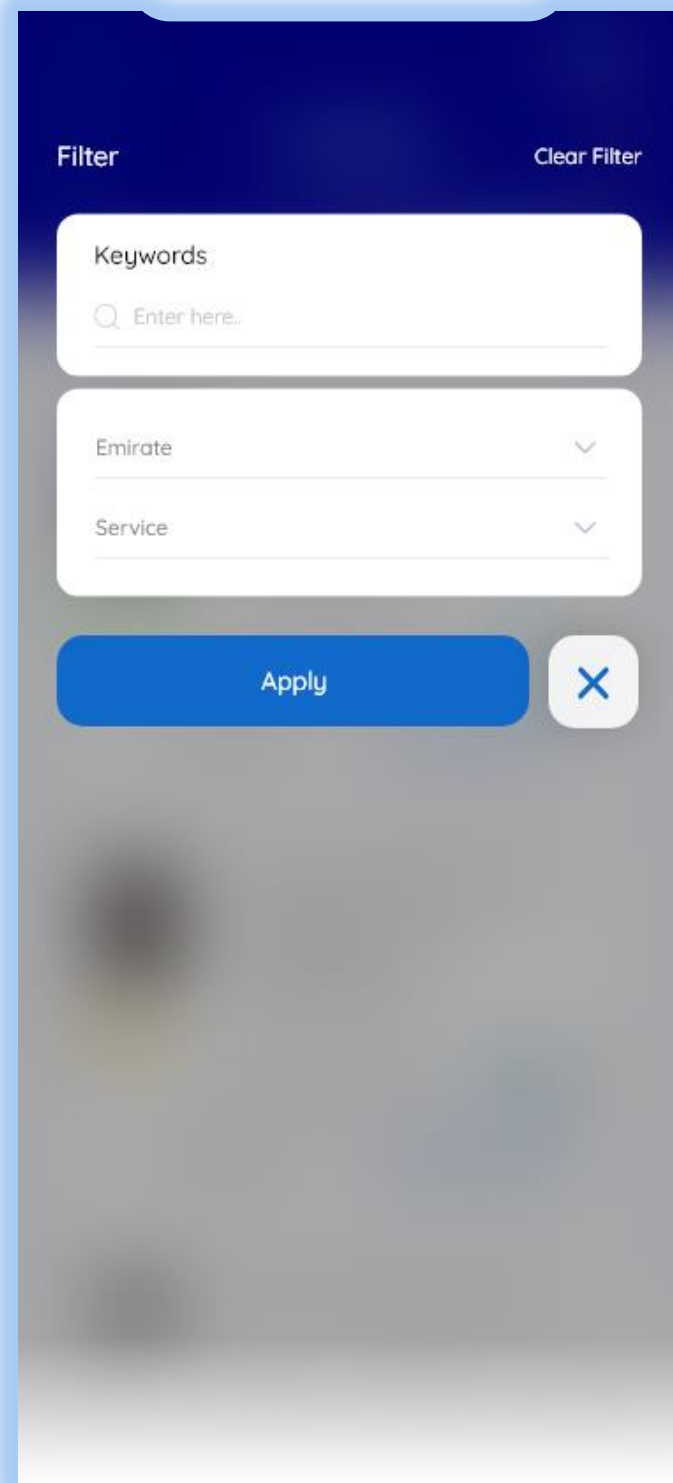


Search for Doctor

Use it to look for your preferred doctor, filter the search by the Emirate, the preferred spoken language or even the nationality

Search for Hospital

Locate the desired service at the provider of your choice and find out whether you are eligible to avail the services at each provider

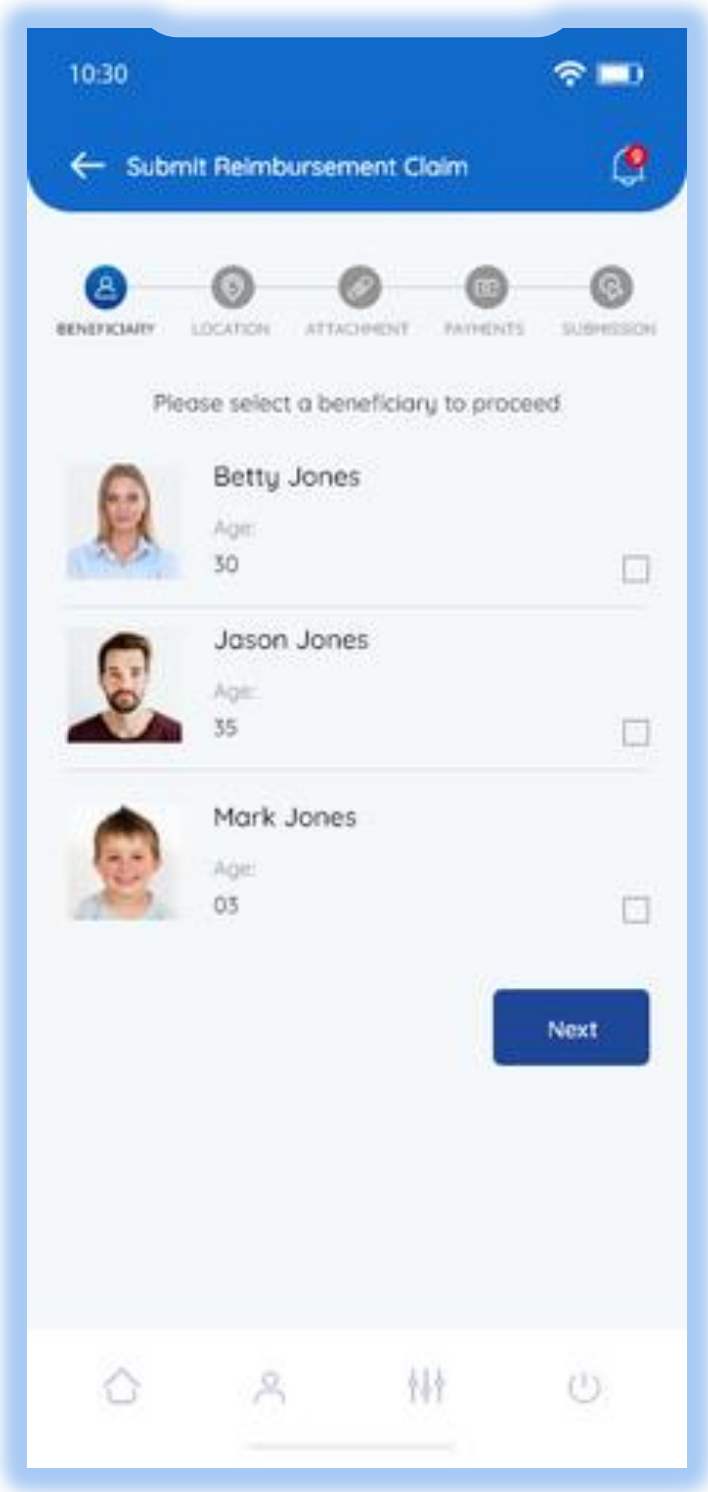
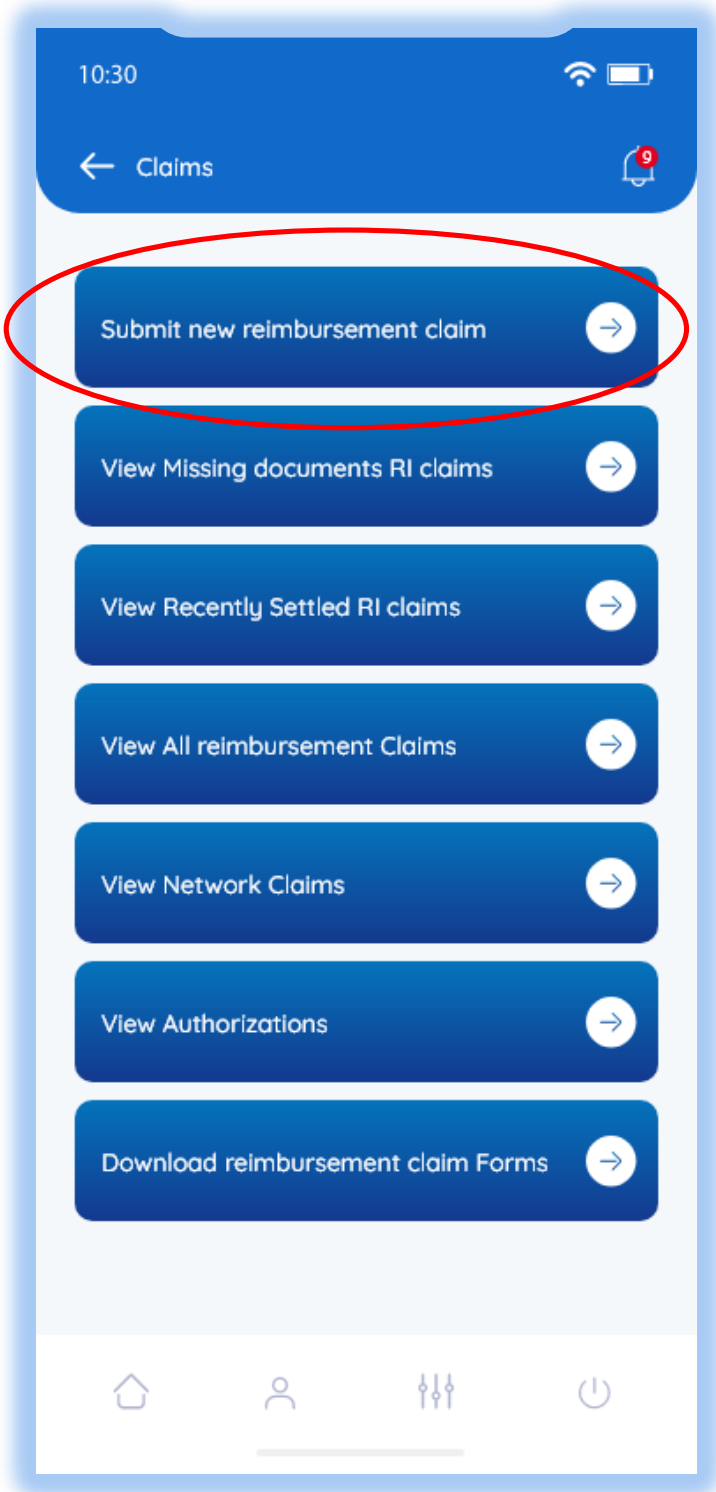


Reimbursement Claims

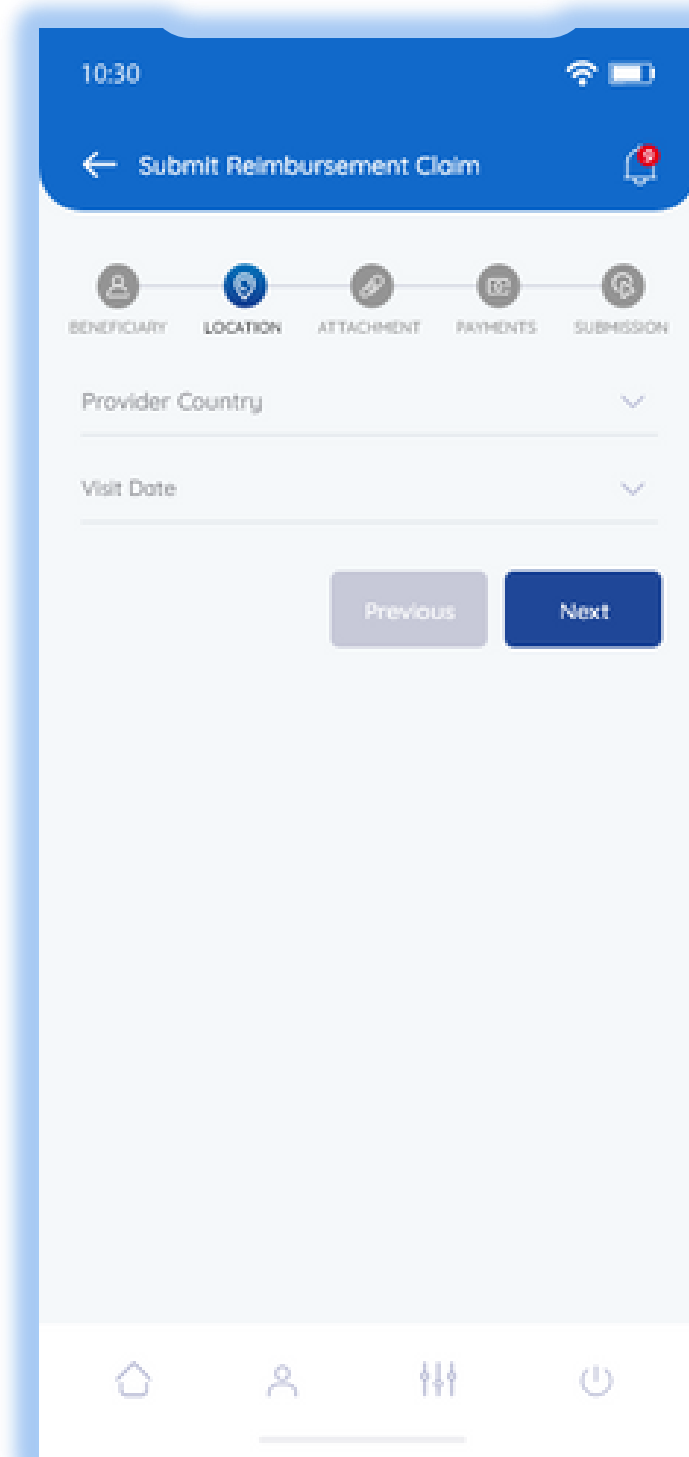


Submitting a Reimbursement claim is as easy as clicking a button

1. Choose the beneficiary to start the process then follow the steps



2. Choose the provider country and the date of treatment



10:30

← Submit Reimbursement Claim

BENEFICIARY LOCATION ATTACHMENT PAYMENTS SUBMISSION

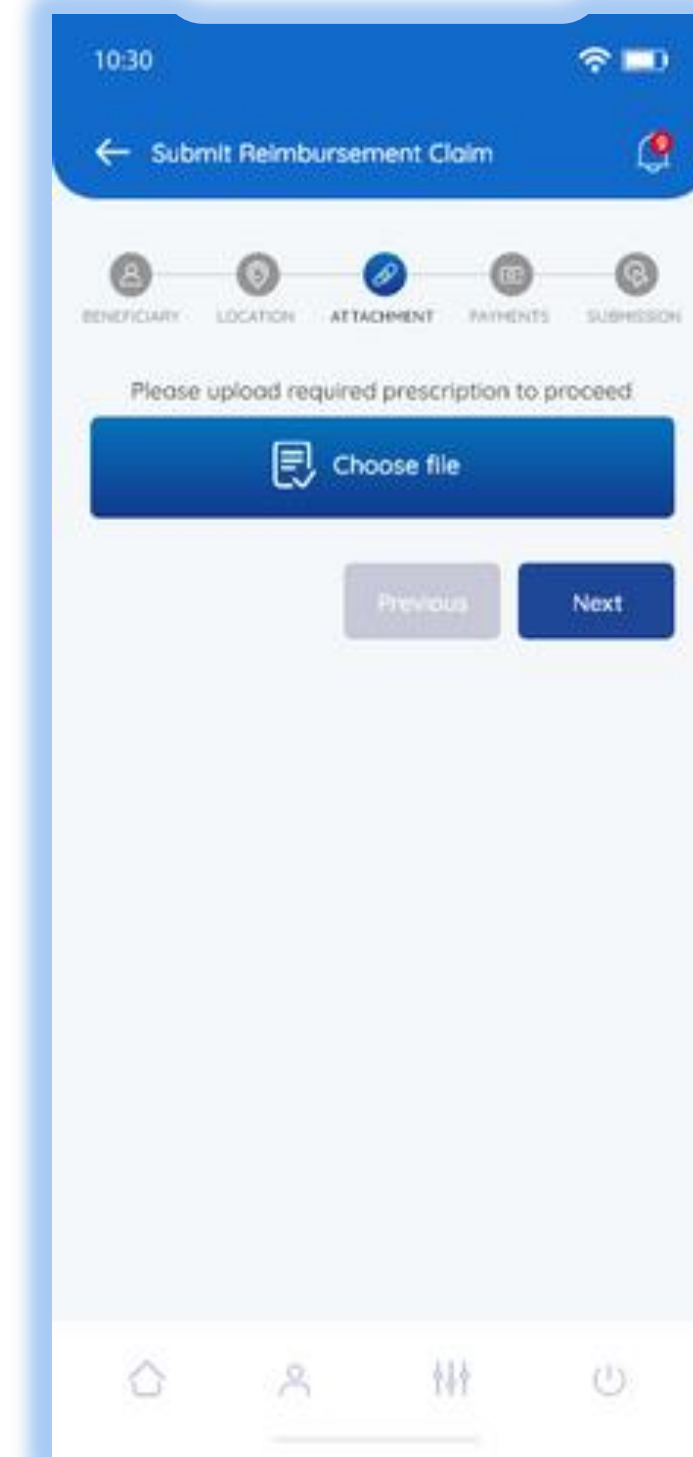
Provider Country

Visit Date

Previous Next



3. Upload the filled up claim form and relevant documents



10:30

← Submit Reimbursement Claim

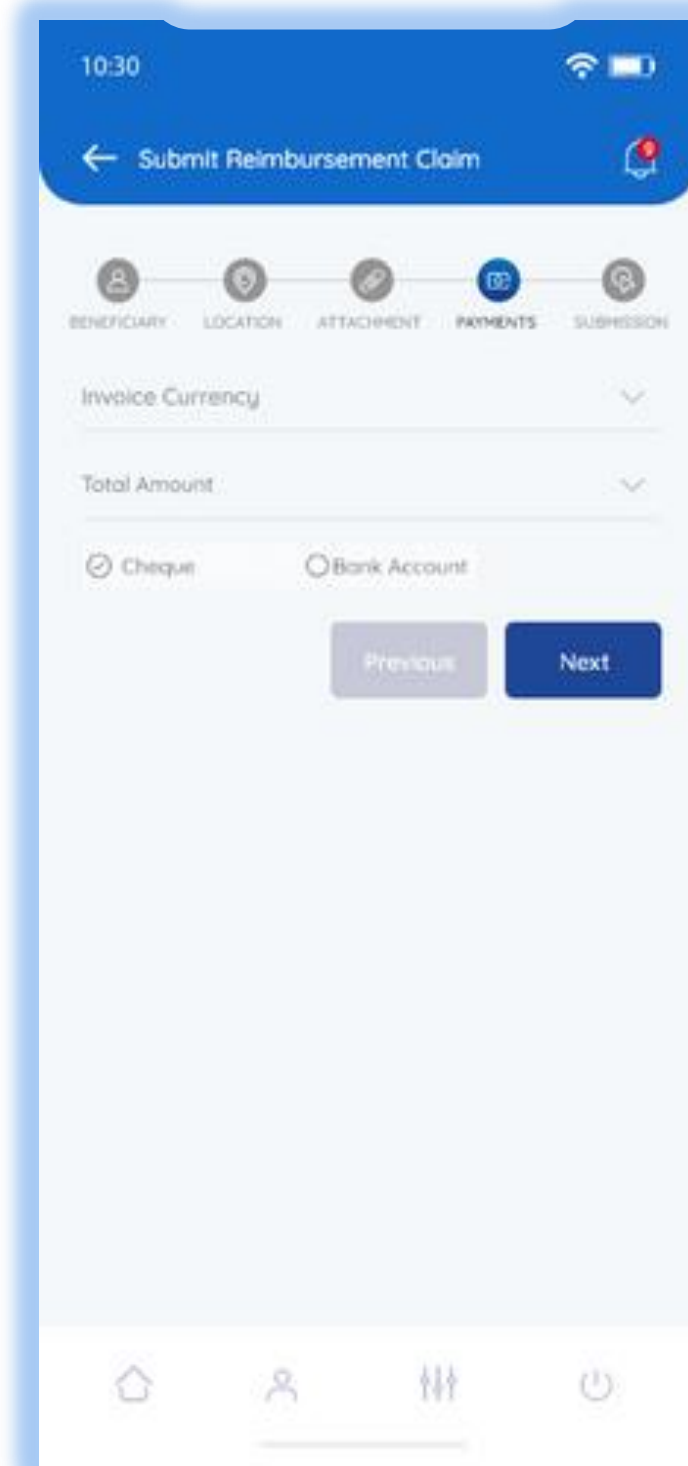
BENEFICIARY LOCATION ATTACHMENT PAYMENTS SUBMISSION

Please upload required prescription to proceed.

Choose file

Previous Next

4. Choose the currency, total amount and settlement method



10:30

← Submit Reimbursement Claim

BENEFICIARY · LOCATION · ATTACHMENT · PAYMENTS · SUBMISSION

Invoice Currency

Total Amount

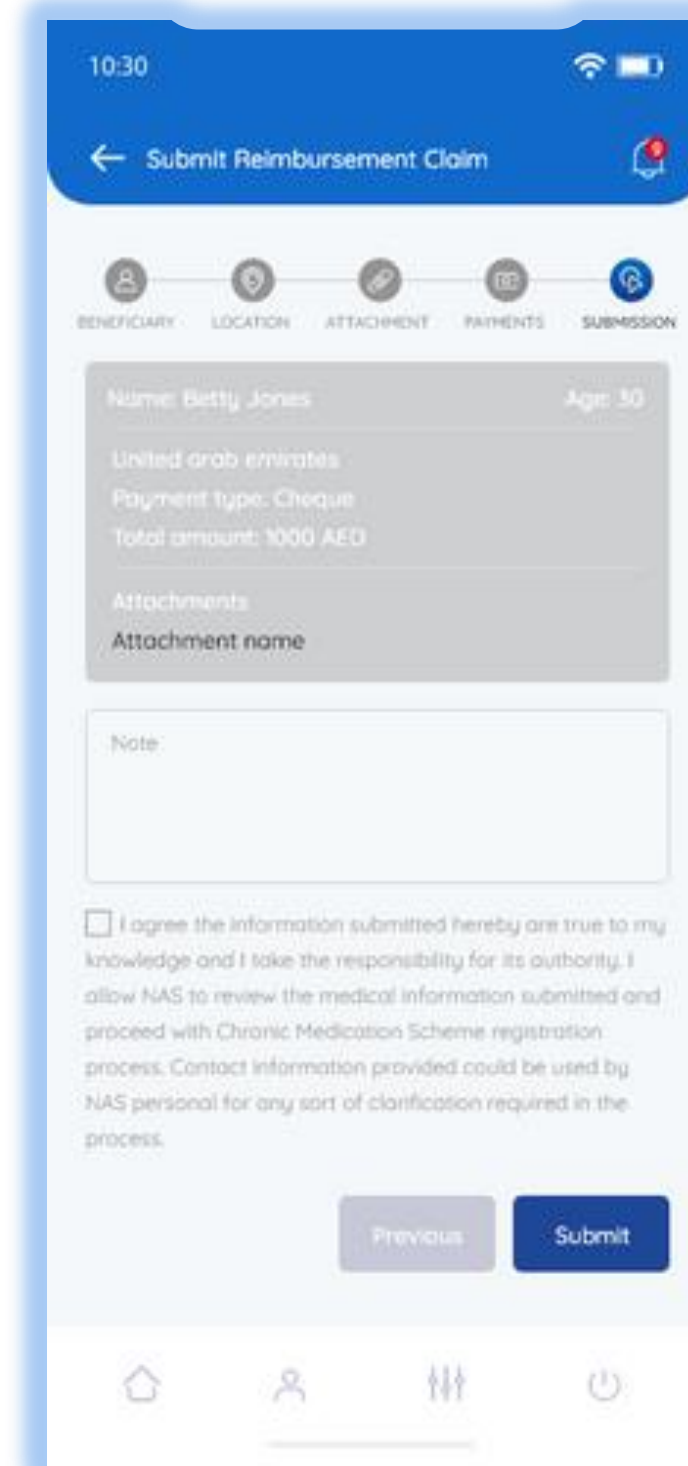
Cheque Bank Account

Previous Next

Home Person List Power



5. Acknowledge then submit the claim



10:30

← Submit Reimbursement Claim

BENEFICIARY · LOCATION · ATTACHMENT · PAYMENTS · SUBMISSION

Name: Betty Jones Age: 30

United arab emirates

Payment type: Cheque

Total amount: 1000 AED

Attachments

Attachment name

Note

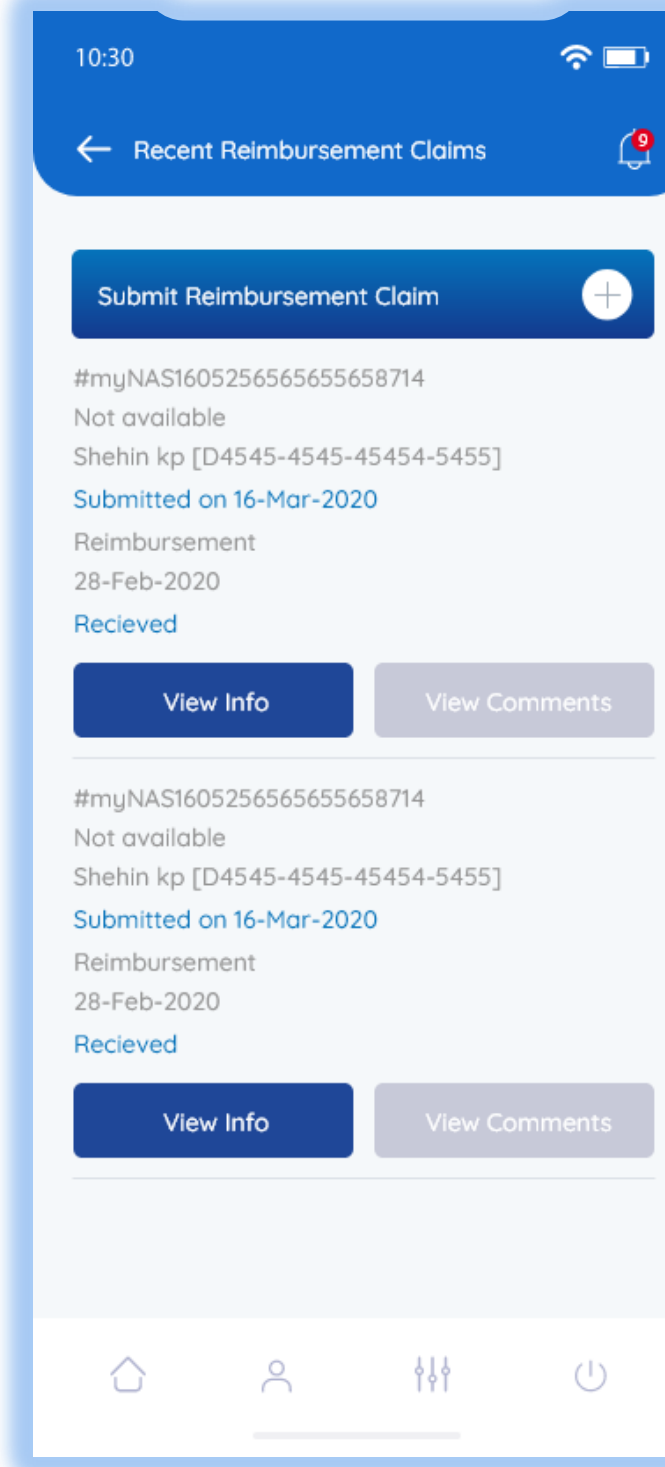
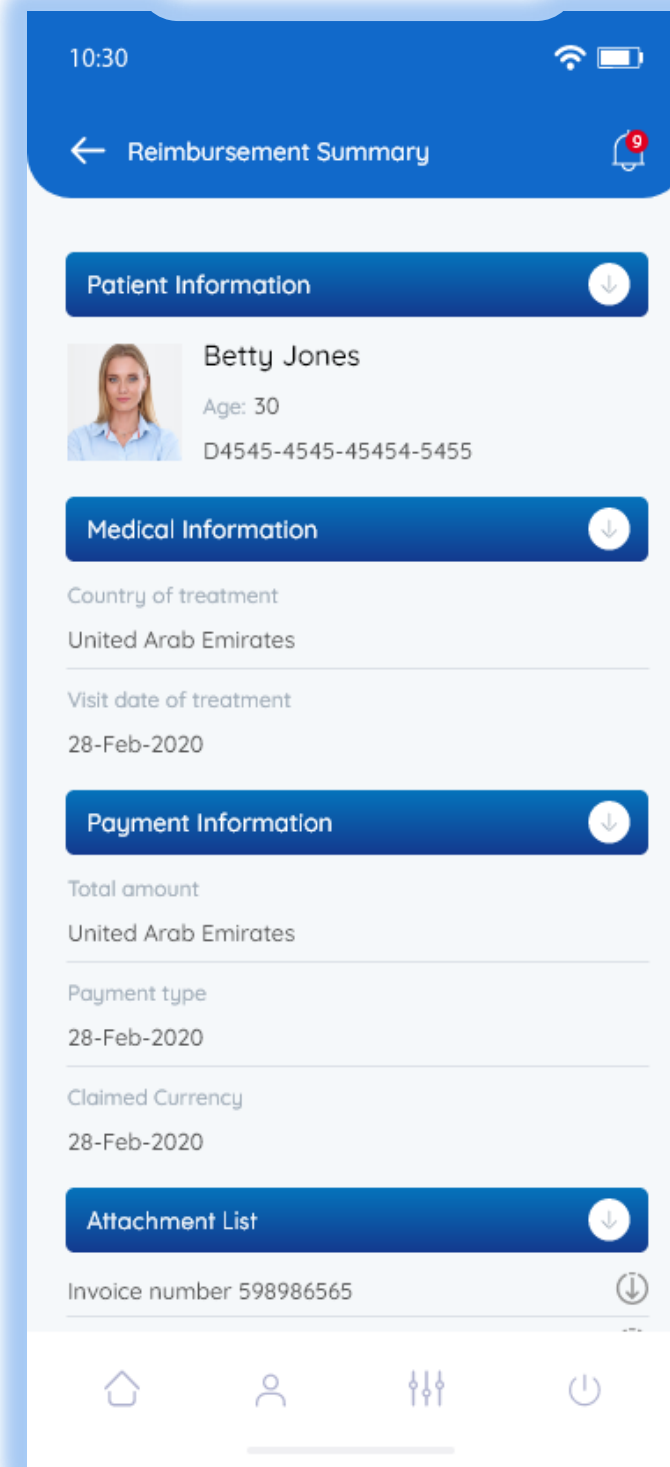
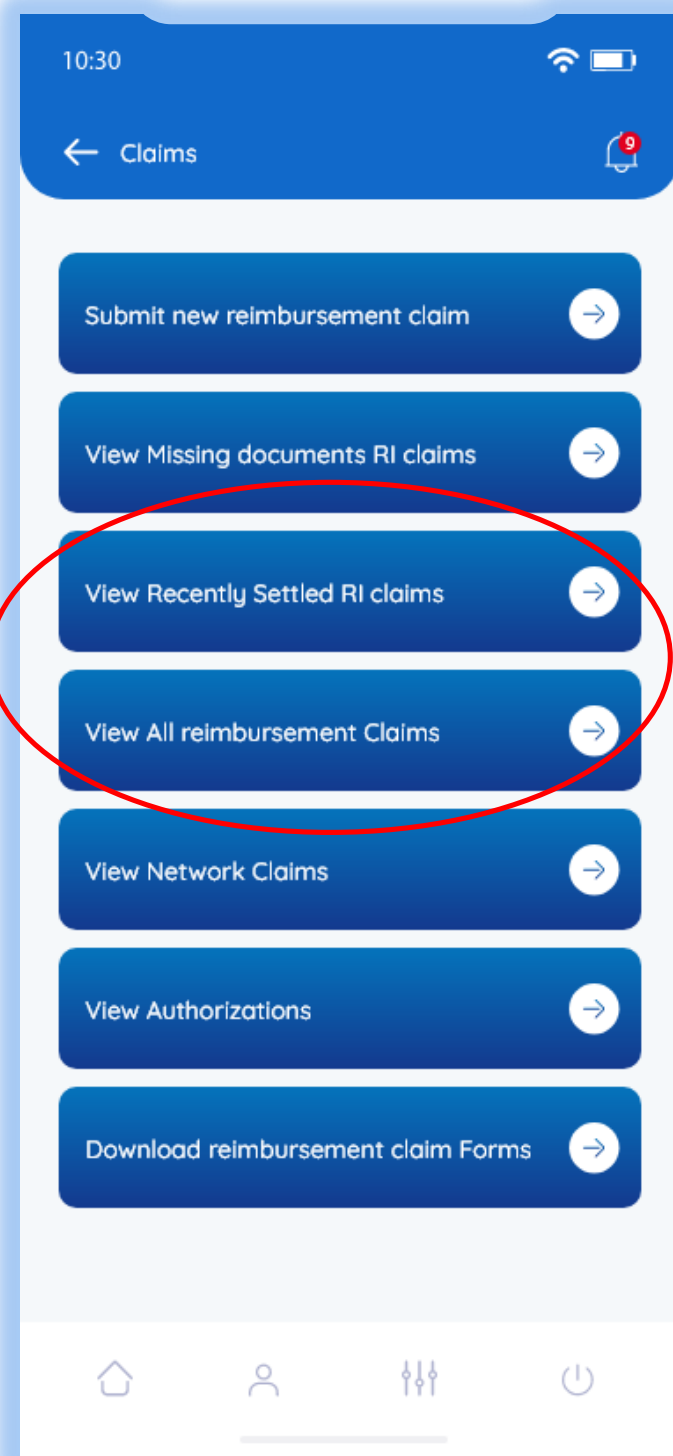
I agree the information submitted hereby are true to my knowledge and I take the responsibility for its authority. I allow NAS to review the medical information submitted and proceed with Chronic Medication Scheme registration process. Contact information provided could be used by NAS personal for any sort of clarification required in the process.

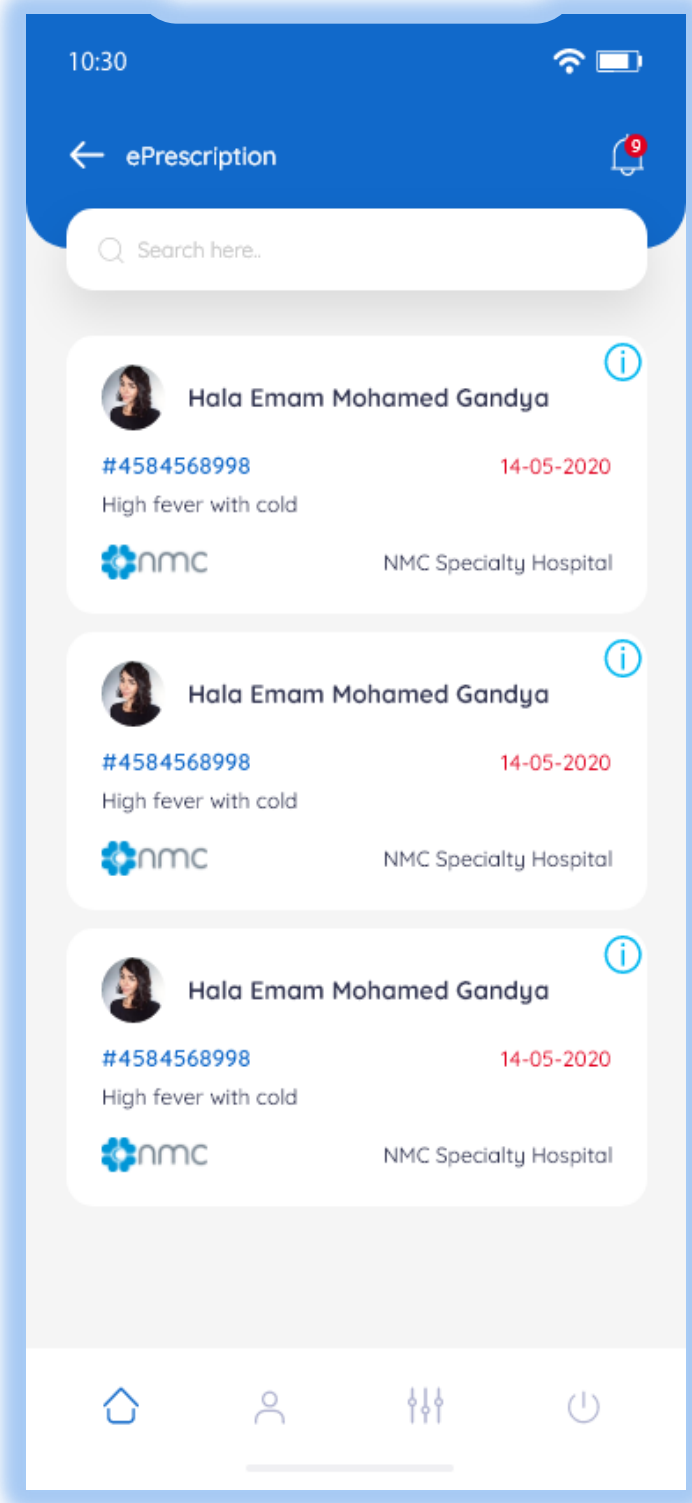
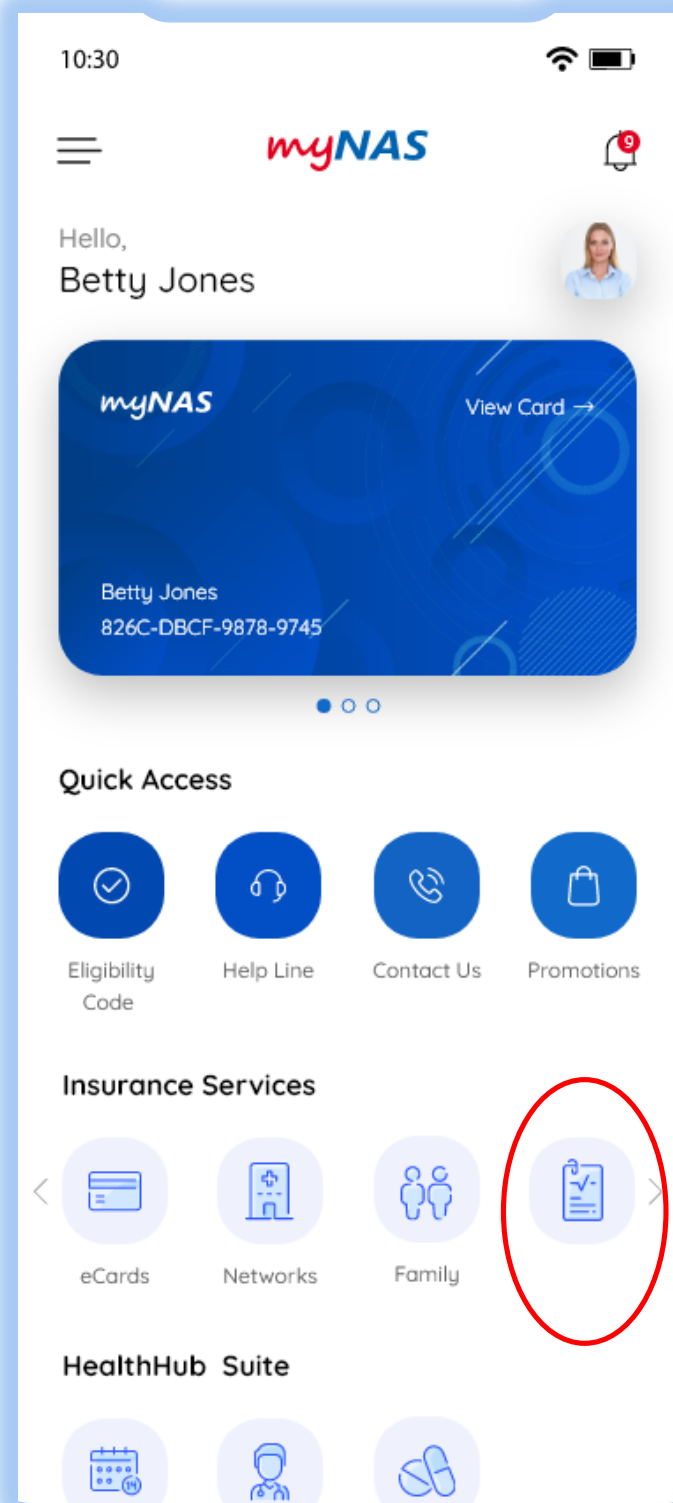
Previous Submit

Home Person List Power

Claims History

View the status of the submitted claims and keep track of the older submissions

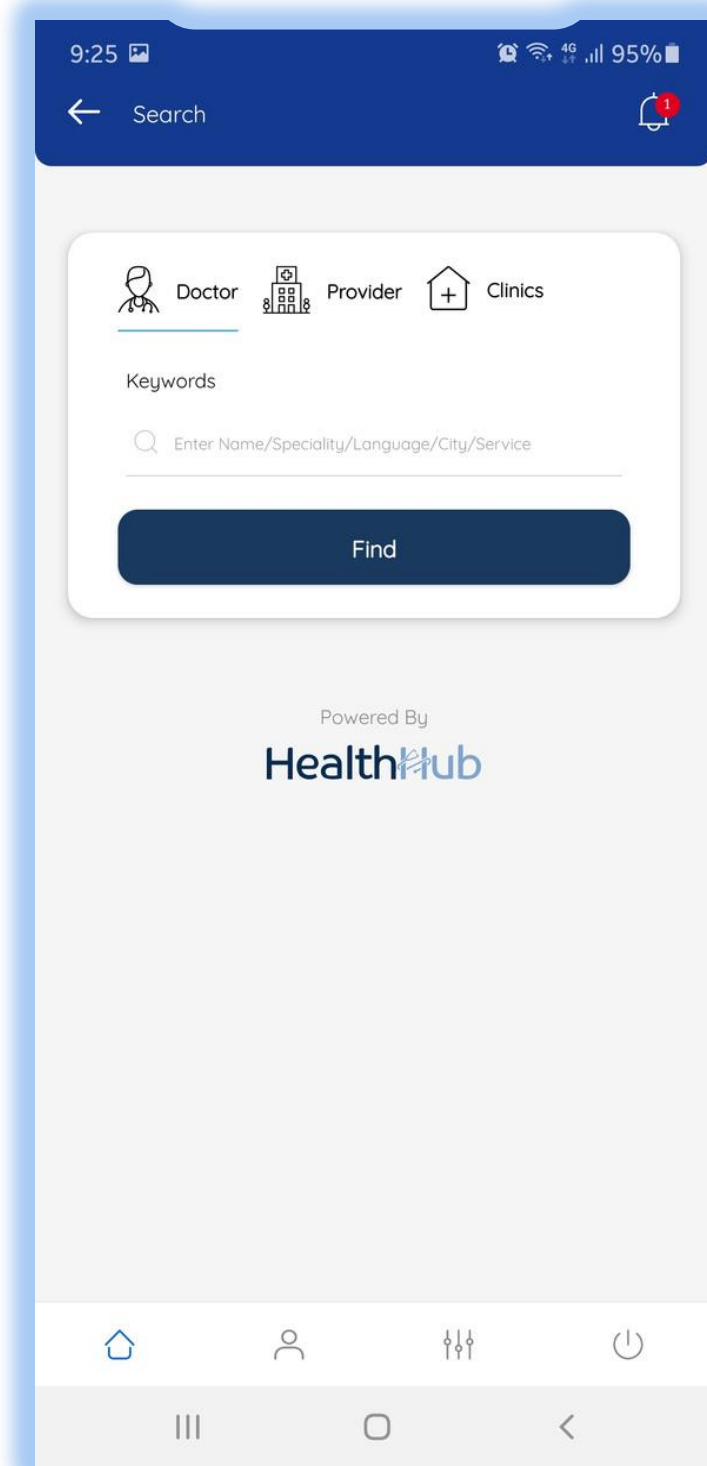
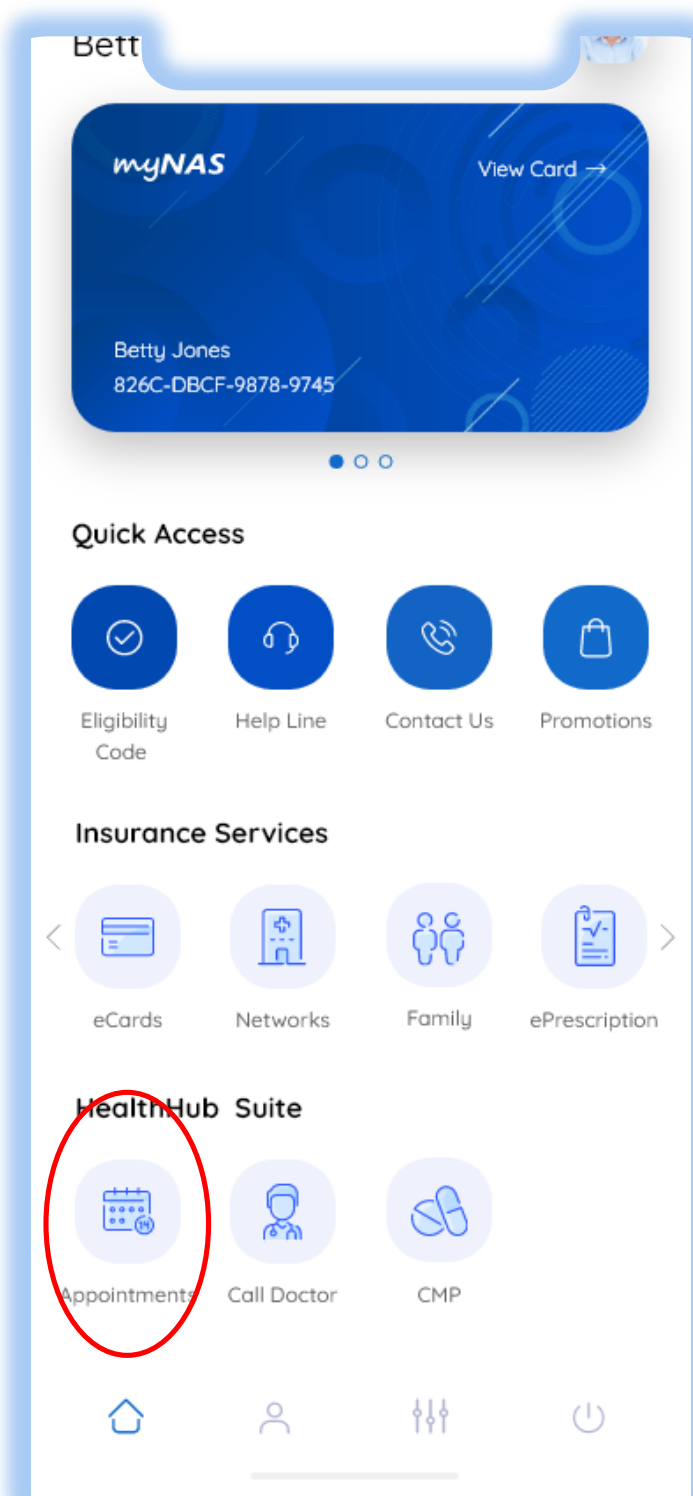




ePrescription

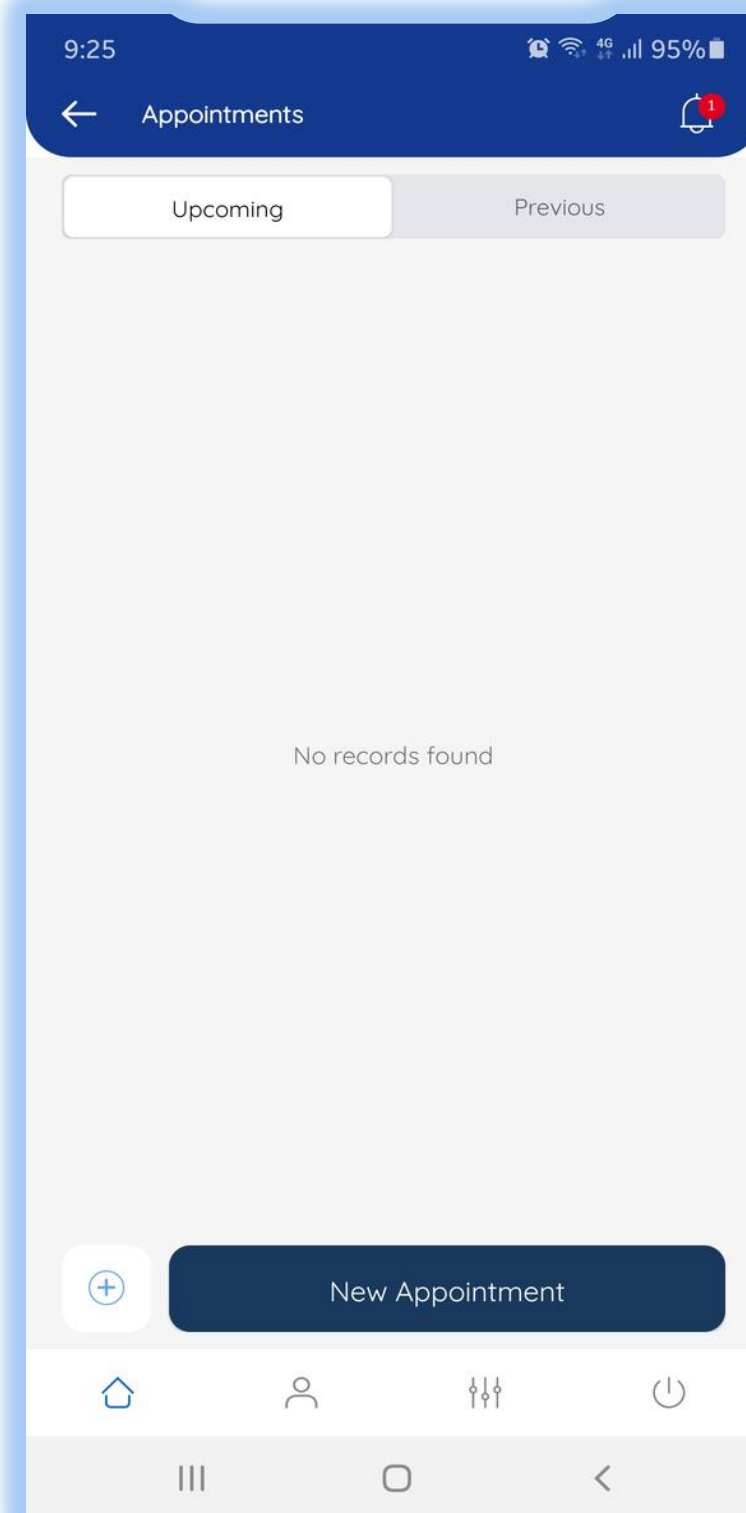
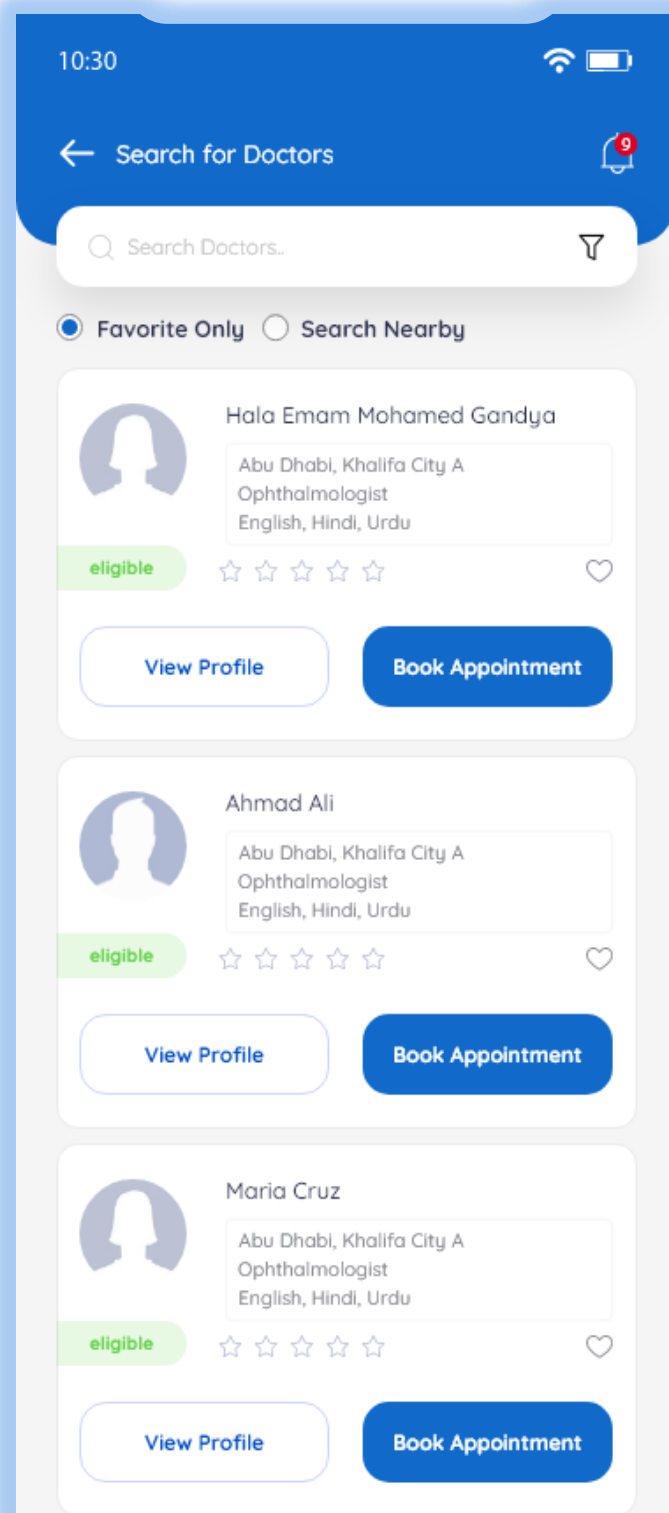
ePrescription shows you all the details related to your medication requests/approvals

Value Added Services



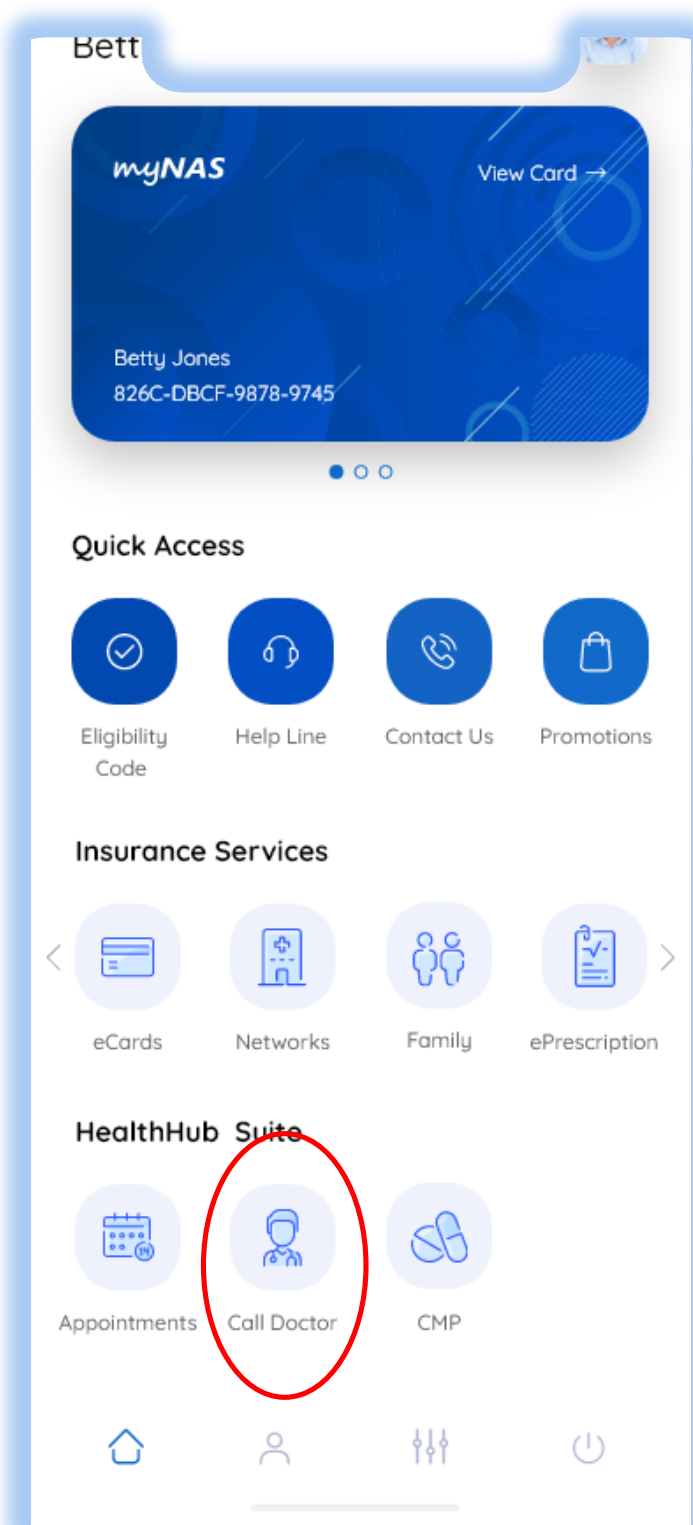
Appointments

Book appointments with your preferred Doctors/providers by searching and filtering the options



Appointments

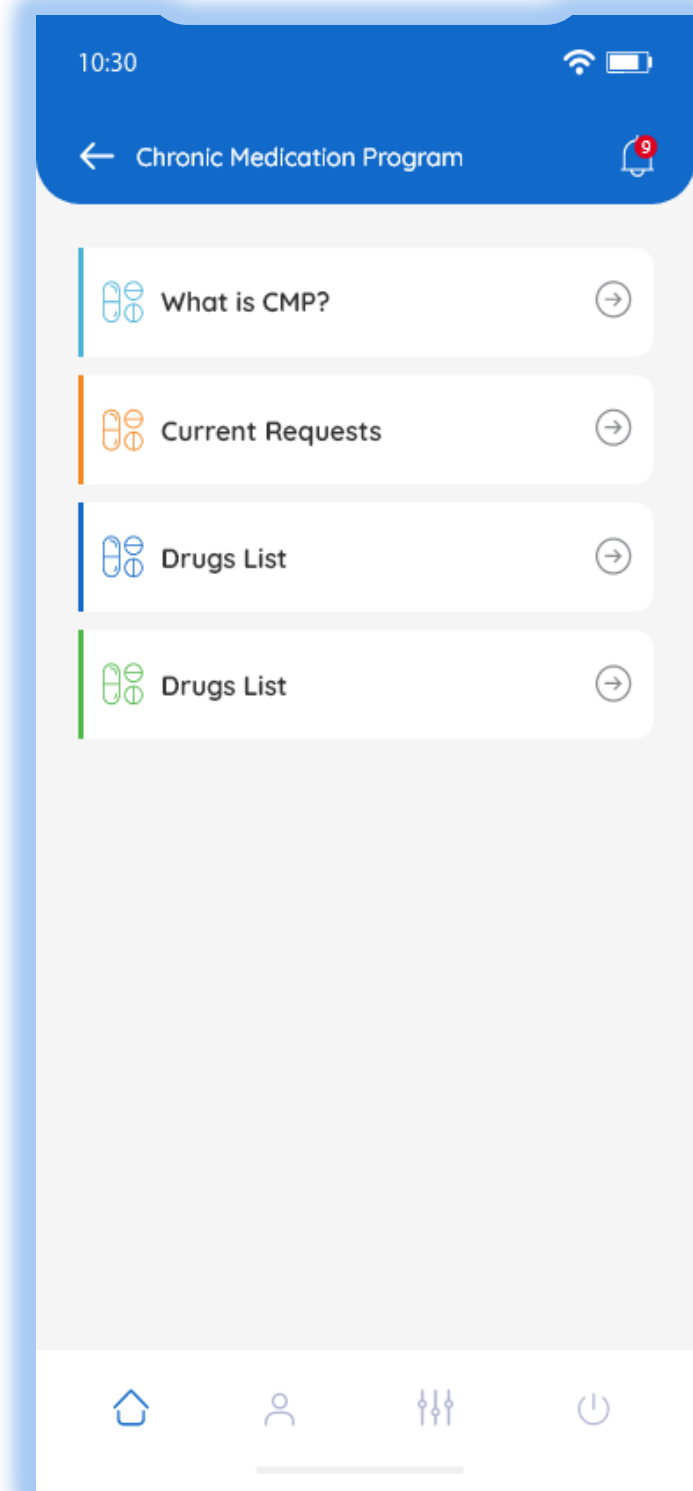
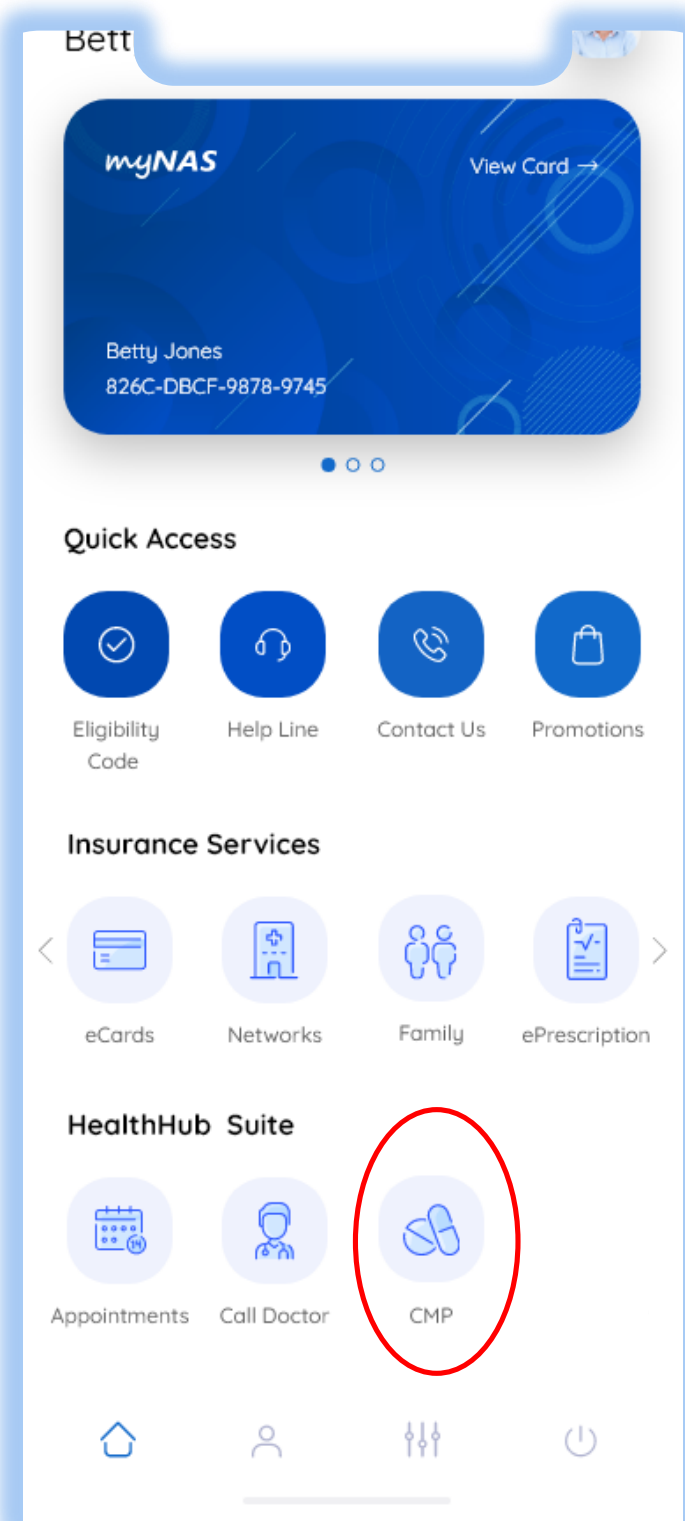
Our team will confirm the appointment shortly after the booking, in case of unavailability of the slot chosen our team will contact you to arrange the next convenient slot



Call a Doctor

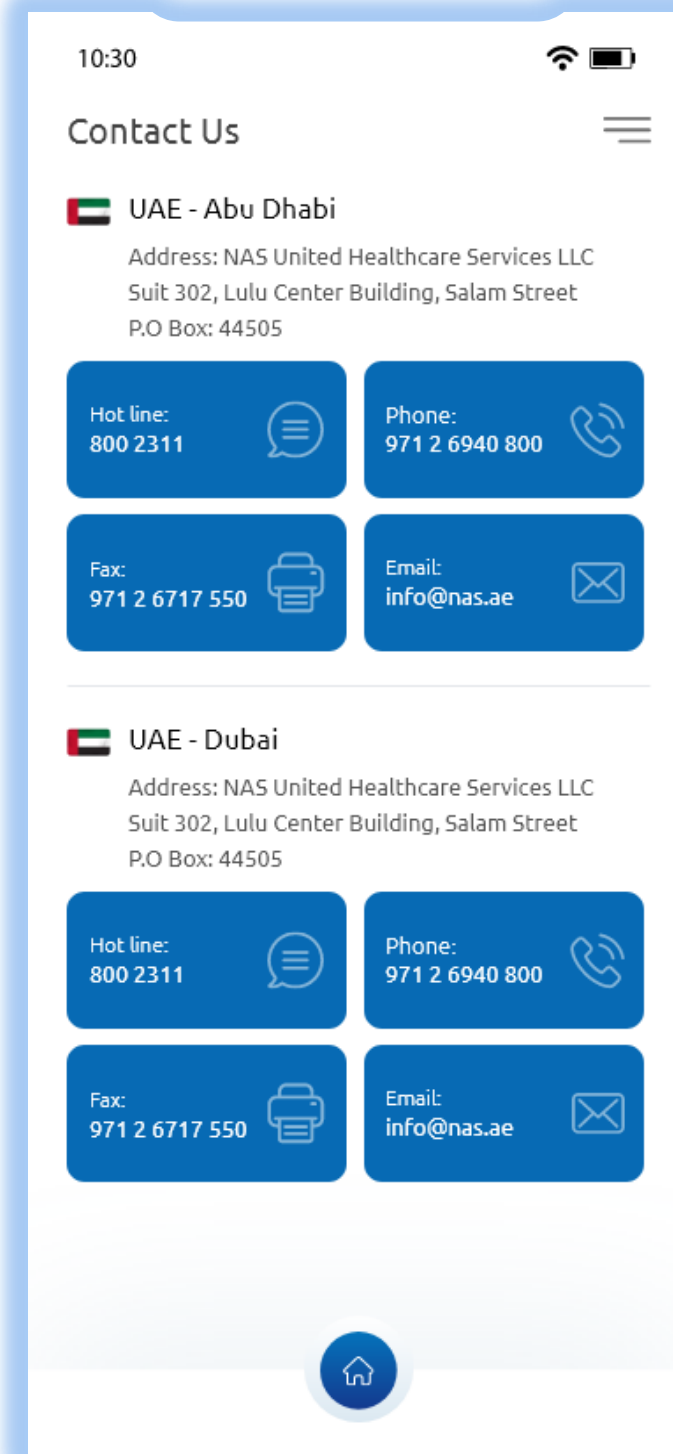
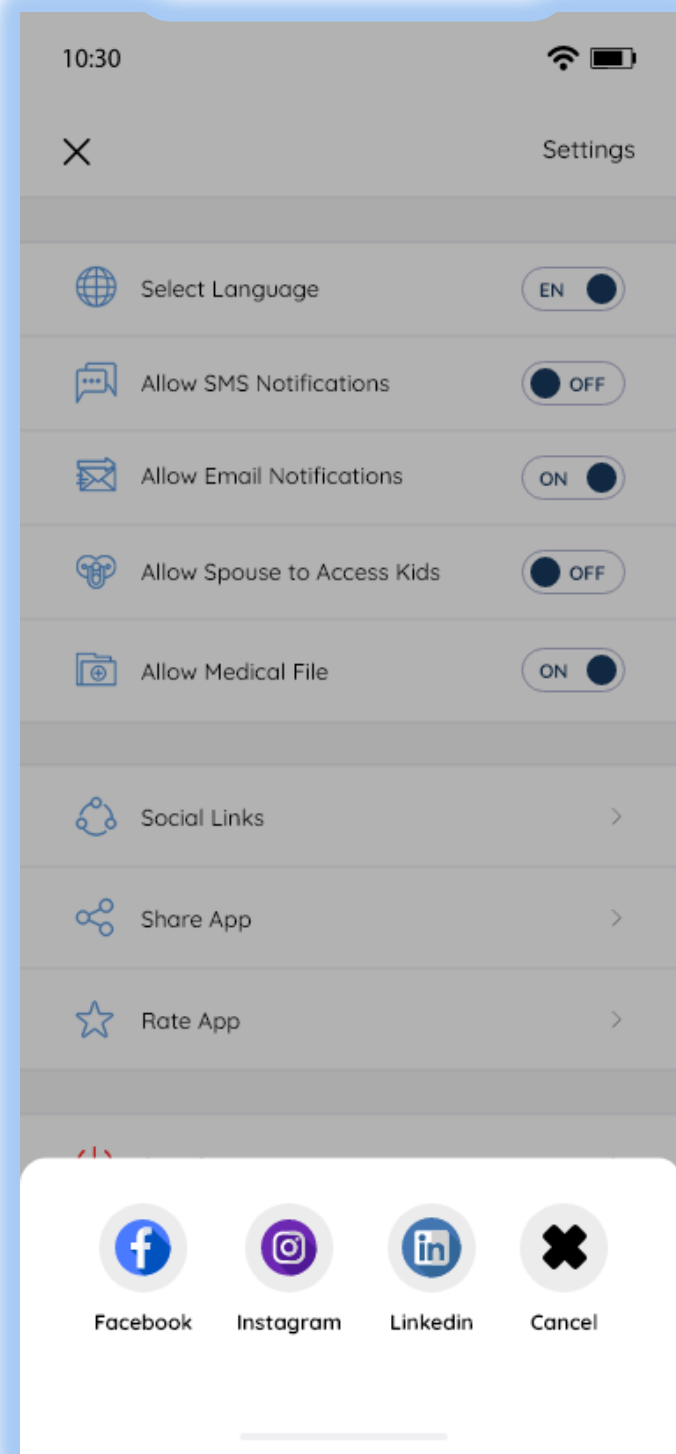
Stay safe at home and do a free GP Consultation with one of the doctors at Kings College Hospital Dubai, all from a click of a button

Note: the Call a Doctor feature in the app with Kings College Hospital is free for all NAS members regardless of their network, this applies to the GP Consultation only



Chronic Management Program

Enrolling in CMP allows members to refill their chronic medications without having to visit the doctor regularly. A dedicated team will coordinate with the members to assist in the medication delivery or appointment booking with the treating doctors if need be.



Contact Us & Social Media

Contact our 24/7 hotline if you have any enquiries or follow-ups, drop us an email or alternatively follow us on social media platforms to be updated with our latest services and offers.

THANK YOU!

Follow Us On Our Social Media



nas_administration_services